

Av. Campanar, 32. 46015 València
Tel. 961 970 457 _ www.ceice.gva.es

METHODOLOGY

1/ KNOWLEDGE

1.1 KNOWLEDGE OF VALENCIAN

Knowledge of Valencian by Conselleria	5
Knowledge of Valencian by province and service	6
Knowledge of Valencian by professional category and legal status	7
Knowledge of Valencian by age and sex	8
Knowledge of Valencian by place of birth and level of studies	9

1.2 LEARNING VALENCIAN

Learning channel	10
Have you been taught Valencian at primary school, secondary school or university?	11
Have you attended any Valencian language courses organised by these organisations?	11
Do you have official qualifications in Valencian?	12
Which qualifications?	12
Qualifications from the Junta Qualificadora de Coneixements de València	13
Qualifications from the Official Language School or university	13
Needs for further language training for your specific workplace	13

2/ USE

USE OF VALENCIAN

Language spoken at home	15
Language spoken with work colleagues	15
Language spoken to the public at work	16
When addressed by a user speaking Valencian, you...	16
When addressed by a user writing in Valencian, you...	16
Language used to write written documents	
Do you write written documents?	17
Guidance tools that would help you to write documents in Valencian. Do you write written documents?	17

3/ ASSESSMENTS

3.1 PERCEPTION OF THE USE OF VALENCIAN

Currently, Valencian is used in society as a whole	19
Currently, Valencian is spoken in the regional administration	19
Currently, Valencian is used in regional administration documents	19
Compared to a few years ago, Valencian is used in society as a whole	20
Compared to a few years ago, Valencian is used in the regional administration	20
Compared to a few years ago, Valencian is spoken in the work environment	20
Compared to a few years ago, Valencian is used in writing in the work environment	20

3.2 FUTURE PERSPECTIVES

In the future, Valencian will be used in society in general	21
In the future, Valencian will be used in the sphere of the regional administration	21
Believe that Valencian should be used in society in general	21
Believe that Valencian should be used in the regional administration	21
Believe that Valencian should be used in relations with colleagues	22
Believe the regional administration should use it in written documents	22
Believe the regional administration should use it in interacting with the public	22

3.3 ASSESSMENTS RELATING TO VALENCIAN

It should be the language used for oral communication by the regional administration	23
It should be the language used for written communication by the regional administration	23
The regional administration should always have to respond orally in Valencian	23
The regional administration should always have to respond in writing in Valencian	23
The regional administration must guarantee that citizens are always attended to in Valencian	24
The regional administration must guarantee that citizens are always attended to in Spanish	24
Workers must be fully competent in Valencian and Spanish	24
In relation to your job, your knowledge of Valencian is	24
Should public employees working for the Generalitat know more Valencian?	25
Level of guarantee of linguistic rights and measures you would proposeFully	26
Most important factors involved in extending the use of Valencian in the Regional Administration	26

3.4 KNOWLEDGE OF FOREIGN LANGUAGES

Importance of knowing foreign languages in the regional administration	27
Do you have any qualifications in other languages?	27

3.5 EVALUATION OF THE ACTIONS AND INITIATIVES BY THE GENERALITAT

Actions to promote knowledge and use of Valencian	28
Assessment of the promotion of the knowledge and use of Valencian	28
Degree of agreement with the linguistic requirement in the Valencian Civil Service Act	28
Which of these initiatives are you aware of?	29
Rate from 0 to 10 the initiatives you are aware of	30

1/ KNOWLEDGE

2/ USE

3/ ASSESSMENTS



1/ KNOWLEDGE

2/ USE

3/ ASSESSMENTS

METHODOLOGY

Sampling

Multi-channel survey using simple random sampling in different phases of the survey: online phase, online phase with telephone reminders (80% of randomly selected workers have been surveyed), followed by a respondent substitution phase, carried out mainly by telephone, and in person or online in the remaining cases, maintaining the stratification of the initial sample of staff from the different sectors:

- **Conselleries and agencies:**

- Presidency
- Vice-Presidency and Conselleria for Equality and Inclusive Policies
- Second Vice-Presidency and Conselleria for Housing and Bioclimatic Architecture
- Conselleria for Agriculture, Rural Development, Climate Emergency and Ecological Transition
- Conselleria for Sustainable Economy, Productive Sectors, Trade and Labour
- Conselleria for Education, Culture and Sport
- Conselleria for Finance and Economic Modelling
- Conselleria for Innovation, Universities, Science and Digital Society
- Conselleria for Justice, Interior and Public Administration
- Conselleria for Territorial Policy, Public Works and Mobility
- Conselleria for Participation, Transparency, Cooperation and Democratic Quality
- Conselleria for Universal Health and Public Health
- Agència Tributària Valenciana
- Agència Valenciana de Seguretat i Resposta a les Emergències
- Agència Valenciana d'Avaluació i Prospectiva
- Agència Valenciana de Foment i Garantia Agrària
- Agència Valenciana de la Innovació

- Agència Valenciana de Seguretat Ferroviària
- Consell Valencià de Cultura
- Institut Cartogràfic Valencià
- Institut Valencià d'Investigacions Agràries
- Institut Valencià de Cultura
- Institut Valencià de la Joventut
- Institut Valencià de Seguretat i Salut en el Treball
- Labora Servei Valencià d'Ocupació i Formació

- **Professional categories:** A1, A2, C1, C2 and APF (Civil Servant Professional Groups)

- **Legal status:** permanent or interim

- **Services:** central or regional services in Alicante, Castellón and Valencia

Technical details

Study universe: employees of the Valencian regional administration, 18,374 people
[source: Conselleria for Education, Culture and Sport, 2021]

Confidence interval: 95.5%

Characteristic proportion: P=Q=50%

Sample: 1,100 surveys

Estimation error: ±2.92%

Field work completion dates: from 30 December 2021 to 22 March 2022

Type of interview: online, by phone and in person

Field work and data processing: Investratègia

All the figures on the following pages are percentages.

An asterisk (*) in a statement or graph indicates that the question is a multiple-choice question. Therefore, the sum of the answers can be >100.

1/ KNOWLEDGE

2/ USE

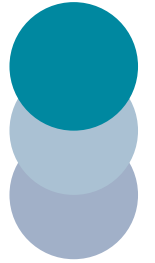
3/ ASSESSMENTS

1/ KNOWLEDGE**1.1 KNOWLEDGE OF VALENCIAN**

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1/ KNOWLEDGE

2/ USE

3/ ASSESSMENTS

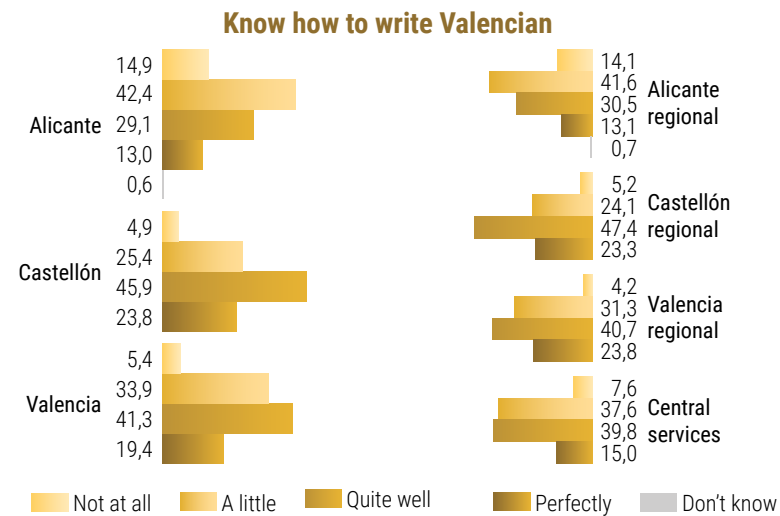
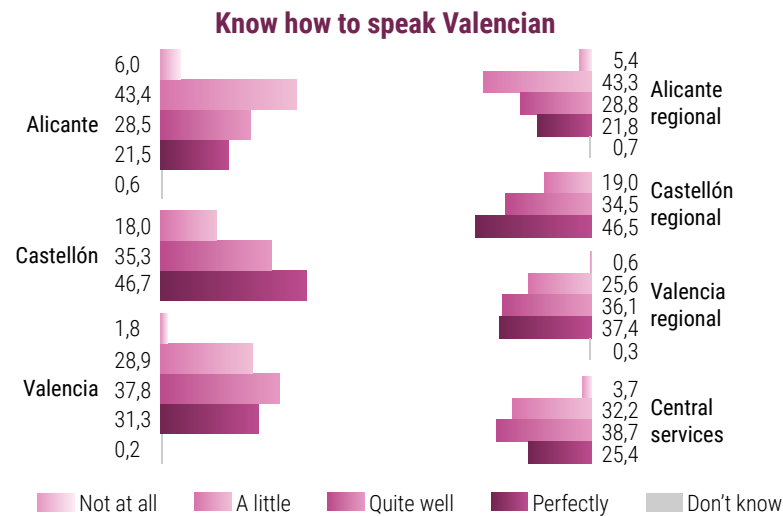
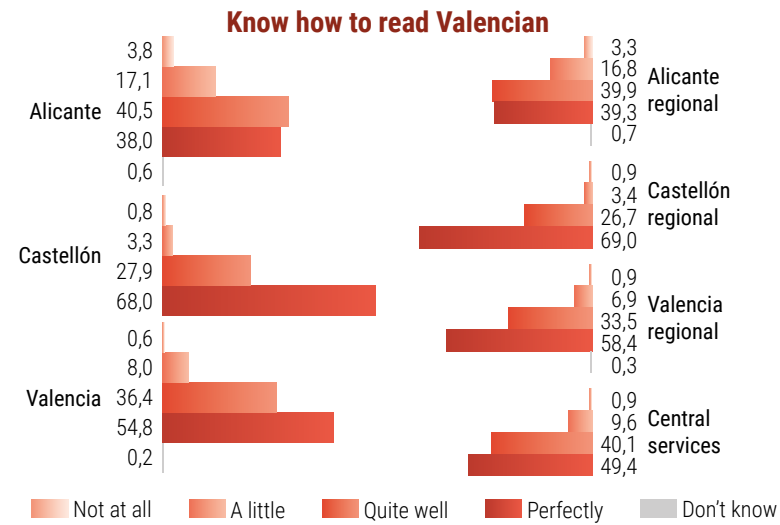
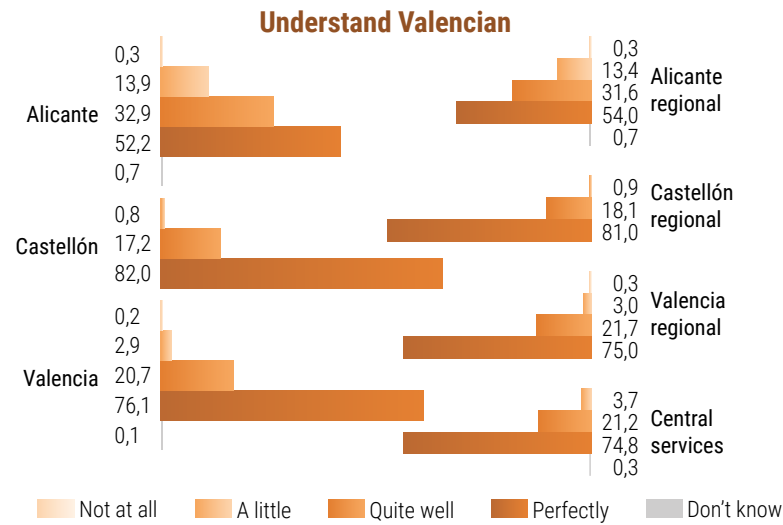
1.1 KNOWLEDGE OF VALENCIAN

Knowledge of Valencian by Conselleria

	Total	Presidency	Vice-Presidency and Conselleria for Equality and Inclusive Policies	Second Vice-Presidency and Conselleria for Housing and Bioclimatic Architecture	Conselleria for Agriculture, Rural Development, Climate Emergency and Ecological Transition	Conselleria for Sustainable Economy, Productive Sectors, Trade and Labour	Conselleria for Education, Culture and Sport	Conselleria for Finance and Economic Modelling	Conselleria for Innovation, Universities, Science and Digital Society	Conselleria de Justicia, Conselleria for Justice, Interior and Public Administration	Conselleria de Política Territorial, Obras Públicas y Movilidad	Conselleria for Participation, Transparency, Cooperation and Democratic Quality	Conselleria for Universal Health and Public Health
Understand Valencian													
Not at all	0,2	-	0,5	-	-	-	0,3	-	-	-	-	-	-
A little	5,8	3,8	10,8	8,3	0,8	3,1	4,8	1,4	-	2,2	20,6	-	11,7
Quite well	23,8	23,1	33,5	8,3	26,3	15,6	21,6	19,4	42,9	22,2	20,6	50,0	21,6
Perfectly	69,9	73,1	54,7	83,4	72,1	81,3	73,0	79,2	57,1	75,6	58,8	50,0	66,7
Don't know	0,3	-	0,5	-	0,8	-	0,3	-	-	-	-	-	-
Know how to speak Valencian													
Not at all	2,8	3,9	3,8	-	1,7	1,6	1,9	5,6	-	2,2	5,9	-	6,7
A little	31,8	26,9	46,7	25,0	25,4	26,6	27,3	31,9	28,6	20,0	47,1	37,5	35,0
Quite well	34,8	42,3	29,2	41,7	30,3	35,9	35,5	38,9	42,9	48,9	29,4	37,5	38,3
Perfectly	30,3	26,9	19,8	33,3	41,8	35,9	35,0	23,6	28,6	28,9	17,6	25,0	20,0
Don't know	0,3	-	0,5	-	0,8	-	0,3	-	-	-	-	-	-
Know how to read Valencian													
Not at all	1,5	-	2,8	-	0,8	-	1,6	-	-	-	5,9	-	3,3
A little	10,1	3,9	16,5	8,3	4,1	12,5	7,0	9,7	14,3	6,6	17,7	-	16,7
Quite well	36,6	34,6	42,9	50,0	36,9	28,9	32,6	40,3	57,1	46,7	38,2	50,0	36,7
Perfectly	51,5	61,5	37,3	41,7	58,2	58,6	58,3	50,0	28,6	46,7	38,2	50,0	43,3
Don't know	0,3	-	0,5	-	-	-	0,5	-	-	-	-	-	-
Know how to write Valencian													
Not at all	8,1	3,8	14,2	-	4,9	6,3	5,9	11,1	-	4,4	14,7	12,5	10,0
A little	35,3	30,8	42,0	33,3	32,8	35,9	29,7	36,1	71,4	37,8	44,1	25,0	43,3
Quite well	38,4	46,2	32,5	58,4	37,7	36,7	42,0	33,3	14,3	46,7	35,3	50,0	36,7
Perfectly	18,0	19,2	10,8	8,3	24,6	21,1	22,2	19,5	14,3	11,1	5,9	12,5	10,0
Don't know	0,2	-	0,5	-	-	-	0,2	-	-	-	-	-	-

1.1 KNOWLEDGE OF VALENCIAN

Knowledge of Valencian by province and service



1.1 KNOWLEDGE OF VALENCIAN

Knowledge of Valencian by professional category and legal status

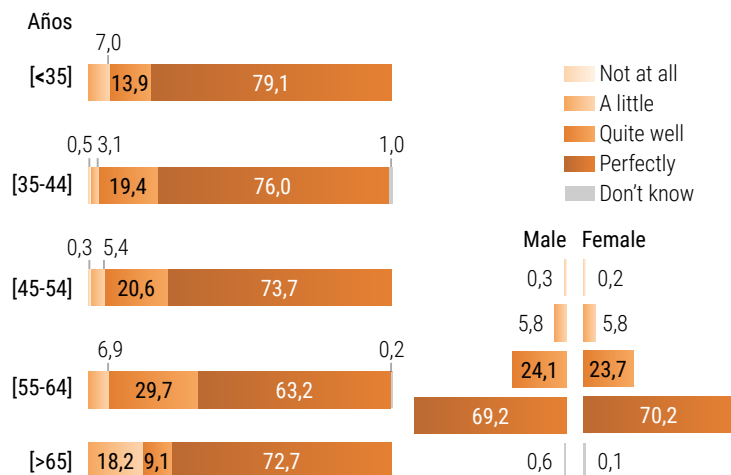
	A1	A2	C1	C2	APF	Permanent	Interim
	Professional category					Legal status	
Understand Valencian							
Not at all	-	0,5	-	-	0,7	-	0,3
A little	2,0	2,8	5,0	8,8	12,0	5,5	6,1
Quite well	18,2	21,9	21,9	26,7	33,1	24,3	23,4
Perfectly	79,8	74,8	73,1	63,7	53,5	70,0	69,8
Don't know	-	-	-	0,8	0,7	0,2	0,4
Know how to speak Valencian							
Not at all	1,5	1,9	2,8	2,7	6,4	3,1	2,6
A little	26,6	29,5	29,0	38,2	36,6	31,9	31,8
Quite well	40,4	34,3	33,2	30,9	38,0	34,5	35,1
Perfectly	31,5	33,8	35,0	27,8	18,3	30,3	30,2
Don't know	-	0,5	-	0,4	0,7	0,2	0,3
Know how to read Valencian							
Not at all	-	1,0	1,8	2,3	2,8	2,1	1,0
A little	5,9	5,7	6,4	16,8	17,6	9,6	10,5
Quite well	38,4	34,3	34,3	35,9	43,7	36,8	36,5
Perfectly	55,7	59,0	57,2	44,6	35,2	51,3	51,6
Don't know	-	-	0,3	0,4	0,7	0,2	0,4
Know how to write Valencian							
Not at all	3,9	6,2	6,0	12,2	13,4	9,2	7,1
A little	32,0	33,3	28,3	39,7	49,3	38,4	32,8
Quite well	42,4	39,5	45,9	32,4	26,8	36,4	40,1
Perfectly	21,7	21,0	19,8	15,3	9,8	15,8	19,8
Don't know	-	-	-	0,4	0,7	0,2	0,2



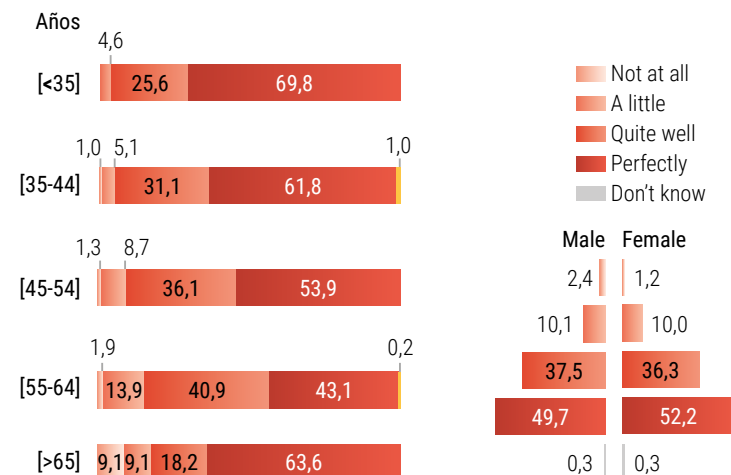
1.1 KNOWLEDGE OF VALENCIAN

Knowledge of Valencian by age and sex

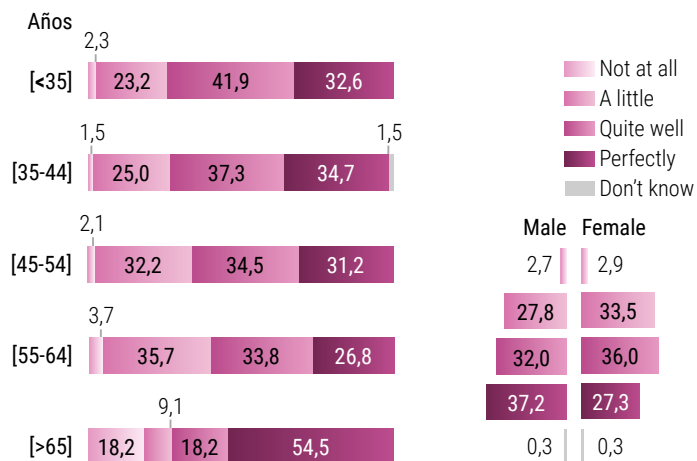
Understand Valencian



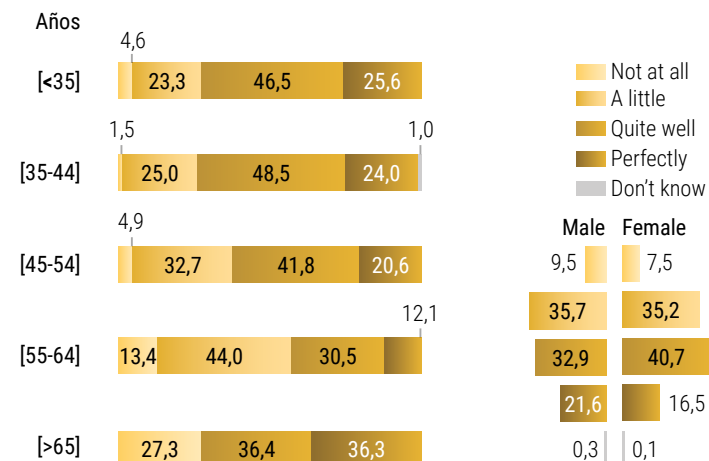
Know how to read Valencian



Know how to speak Valencian



Know how to write Valencian



1.1 KNOWLEDGE OF VALENCIAN

1/ KNOWLEDGE

2/ USE

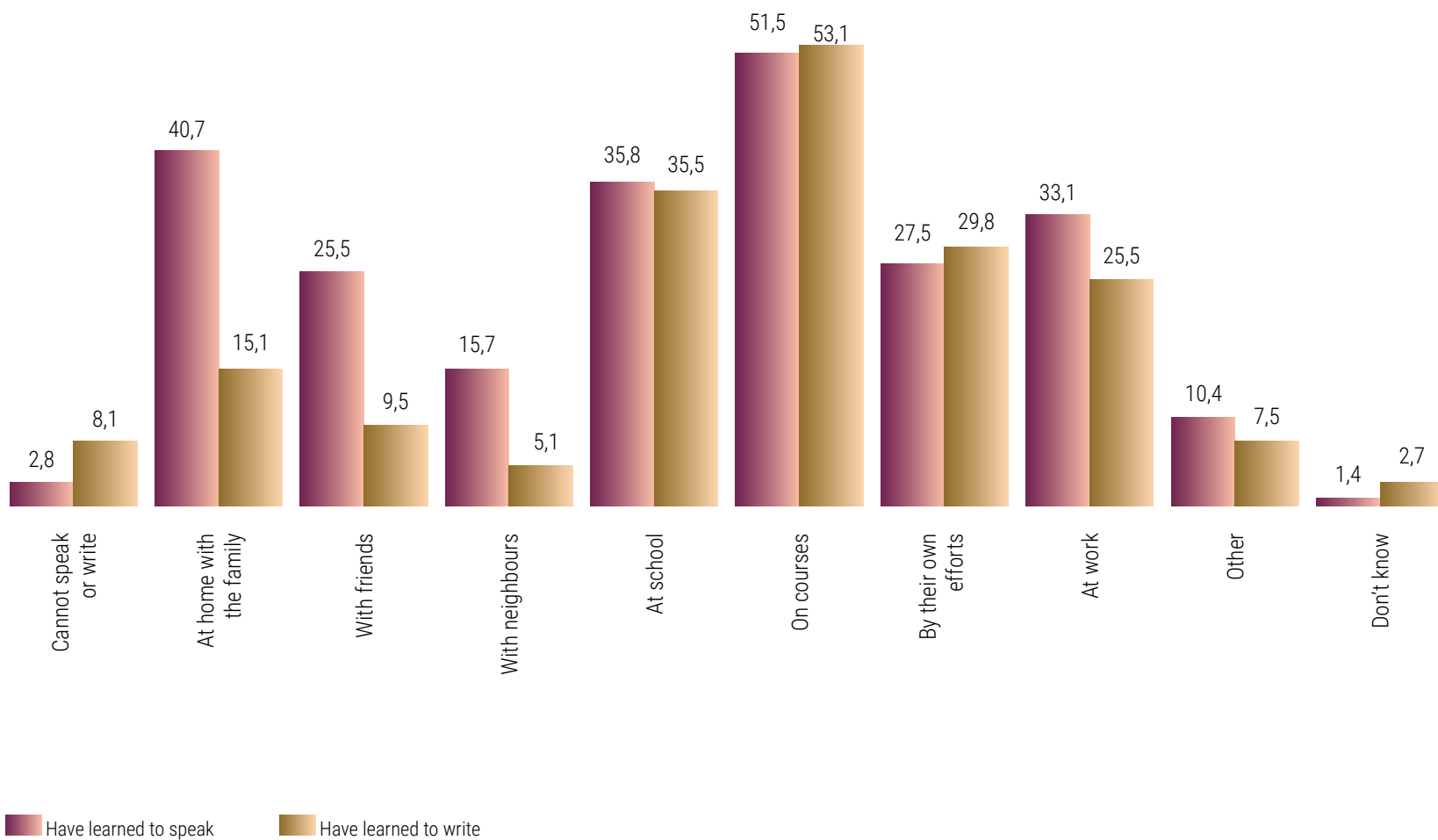
3/ ASSESSMENTS

Knowledge of Valencian by place of birth and level of studies

	Valencian-speaking area	Spanish-speaking area	Balearic Islands or Catalonia	Other autonomous communities	Abroad	Don't know	Compulsory education	Post-compulsory secondary education	Higher education	Postgraduate education	Don't know
	Place of birth					Level of studies					
Understand Valencian											
Not at all	0,2	0,3	-	-	-	-	0,9	-	0,2	-	-
A little	1,4	10,0	-	9,7	18,2	20,0	14,8	8,0	3,1	2,3	38,4
Quite well	12,3	32,4	33,3	50,8	27,3	24,0	28,7	28,6	21,9	17,7	23,1
Perfectly	85,9	57,0	66,7	39,5	54,5	52,0	55,6	63,0	74,6	80,0	30,8
Don't know	0,2	0,3	-	-	-	4,0	-	0,4	0,2	-	7,7
Know how to speak Valencian											
Not at all	0,7	4,0	-	7,3	4,5	12,0	9,3	2,2	1,6	3,1	15,4
A little	12,3	49,6	44,5	64,5	45,5	48,0	39,8	38,4	29,2	19,2	61,5
Quite well	36,5	38,4	22,2	22,6	22,7	24,0	31,5	34,0	36,0	36,1	15,4
Perfectly	50,3	7,7	33,3	5,6	27,3	12,0	19,4	25,4	33,0	40,8	-
Don't know	0,2	0,3	-	-	-	4,0	-	-	0,2	0,8	7,7
Know how to read Valencian											
Not at all	0,3	2,6	-	3,2	4,5	4,0	6,5	2,2	0,7	-	-
A little	3,9	14,0	-	22,6	18,2	32,0	21,3	12,3	7,5	3,1	53,8
Quite well	29,1	43,0	55,6	53,2	36,4	28,0	38,9	42,0	35,3	31,5	7,7
Perfectly	66,5	40,1	44,4	21,0	40,9	32,0	33,3	43,1	56,3	65,4	30,8
Nc	0,2	0,3	-	-	-	4,0	-	0,4	0,2	-	7,7
Know how to write Valencian											
Not at all	3,0	11,2	22,2	20,2	9,1	16,0	24,1	9,1	4,5	4,6	46,1
A little	23,8	45,3	33,3	57,3	45,5	40,0	45,4	43,8	31,3	26,9	30,8
Quite well	43,7	38,9	22,3	17,7	22,7	32,0	25,0	33,7	44,2	36,2	15,4
Perfectly	29,3	4,6	22,2	4,8	22,7	8,0	5,5	13,4	19,8	32,3	-
Don't know	0,2	-	-	-	-	4,0	-	-	0,2	-	7,7

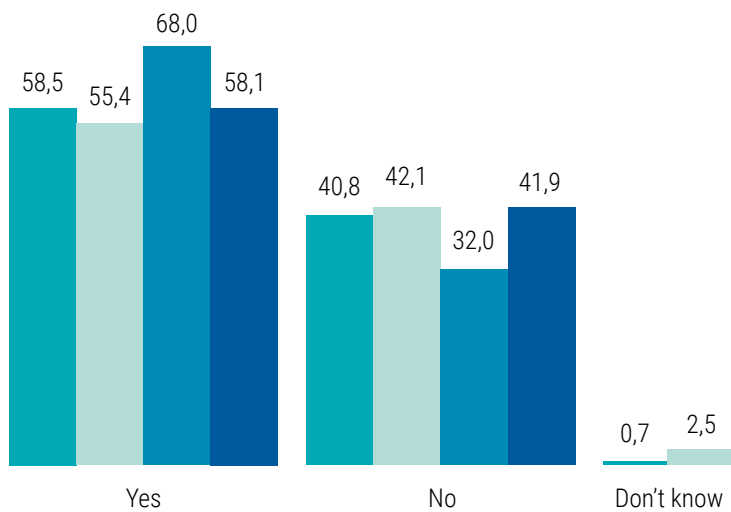
1.2 LEARNING VALENCIAN

Learning channel (*)



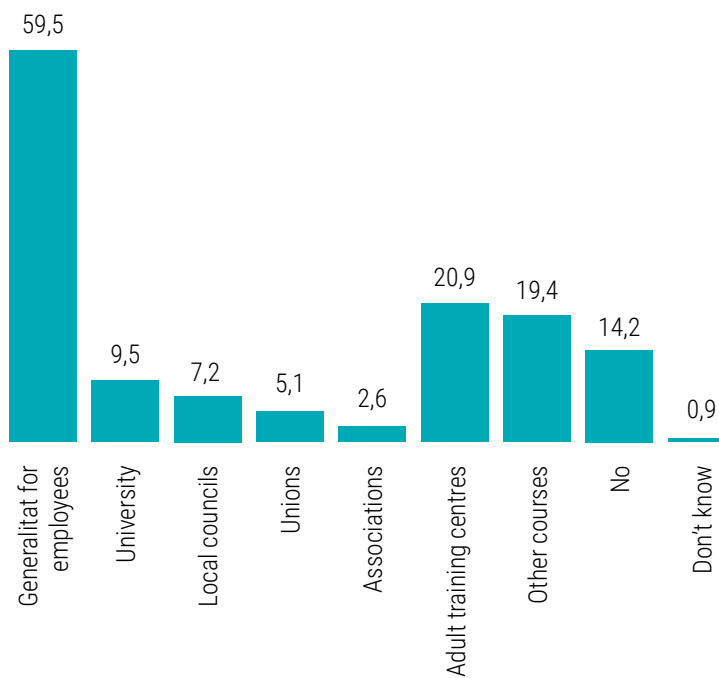
1.2 LEARNING VALENCIAN

Have you been taught Valencian at primary school, secondary school or university?



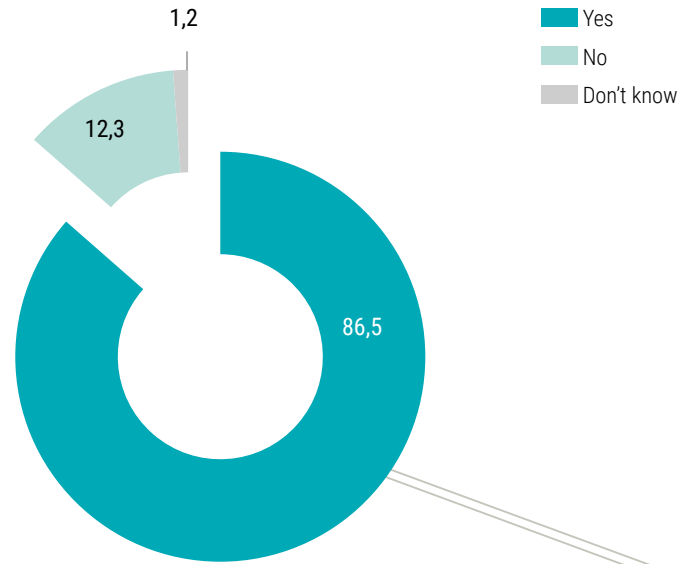
■ Total ■ Alicante ■ Castellón ■ Valencia

Have you attended any Valencian language courses organised by these organisations? (*)

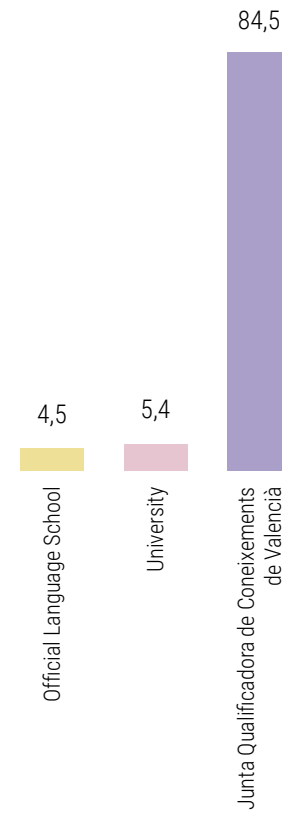


1.2 LEARNING VALENCIAN

Do you have official qualifications in Valencian? (*)



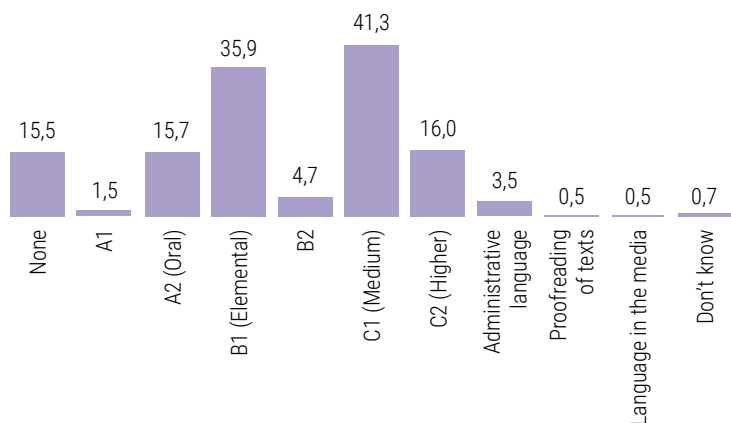
Which qualifications? (*)



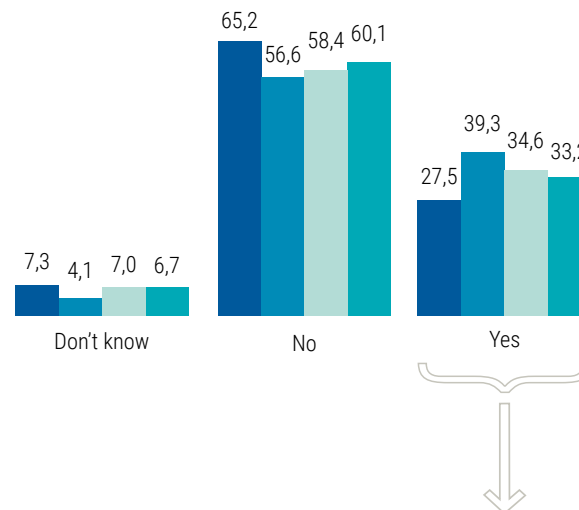


1.2 LEARNING VALENCIAN

Qualifications from the Junta Qualificadora de Coneixements de València (*)



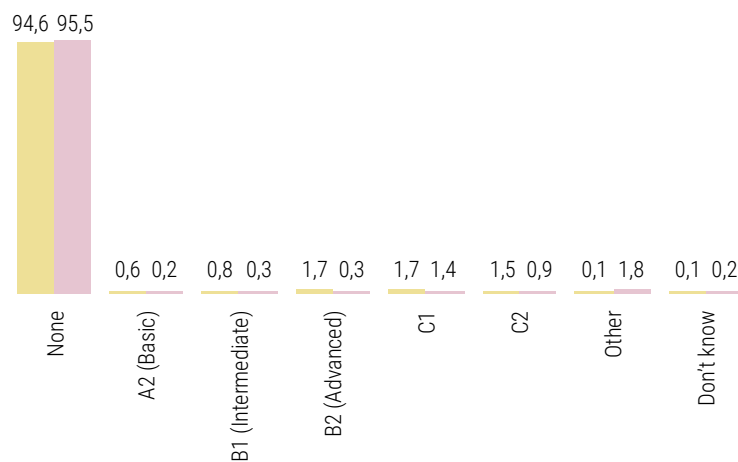
Needs for further language training for your specific workplace



(*)



Qualifications from the Official Language School or university (*)



OLS qualifications

University qualifications

Alicante

Castellón

Valencia

Total

1/ KNOWLEDGE

2/ USE

3/ ASSESSMENTS

2/ USE

USE OF VALENCIAN

Language spoken at home	15
Language spoken with work colleagues	15
Language spoken to the public at work	16
When addressed by a user speaking Valencian, you...	16
When addressed by a user writing in Valencian, you...	16
Language used to write written documents	
Do you write written documents?	17
Guidance tools that would help you to write documents in Valencian.	
Do you write written documents?	17

USE OF VALENCIAN

	Total	Alicante Province	Castellón Province	Valencia Province
Language spoken at home				
Always Valencian	18,2	12,0	29,5	18,9
Usually Valencian	4,4	1,6	8,2	5,0
More in Valencian than in Spanish	2,2	1,6	3,3	2,3
Interchangeable	7,6	7,9	9,8	7,1
More in Spanish than in Valencian	8,5	7,3	9,8	8,9
Usually Spanish	12,5	11,7	8,2	13,6
Always Spanish	44,6	54,7	29,5	42,7
Other language	0,9	1,6	1,7	0,4
Don't know	1,1	1,6	-	1,1

	Total	Alicante Province	Castellón Province	Valencia Province
Language spoken with work colleagues				
Always Valencian	7,3	3,8	10,7	8,2
Usually Valencian	9,2	4,8	21,3	9,1
More in Valencian than in Spanish	4,9	4,1	9,0	4,5
Interchangeable	14,0	8,5	23,8	14,8
More in Spanish than in Valencian	18,5	17,4	10,6	20,6
Usually Spanish	19,4	17,4	15,6	21,0
Always Spanish	25,9	42,7	9,0	21,0
Don't know	0,8	1,3	-	0,8

USE OF VALENCIAN

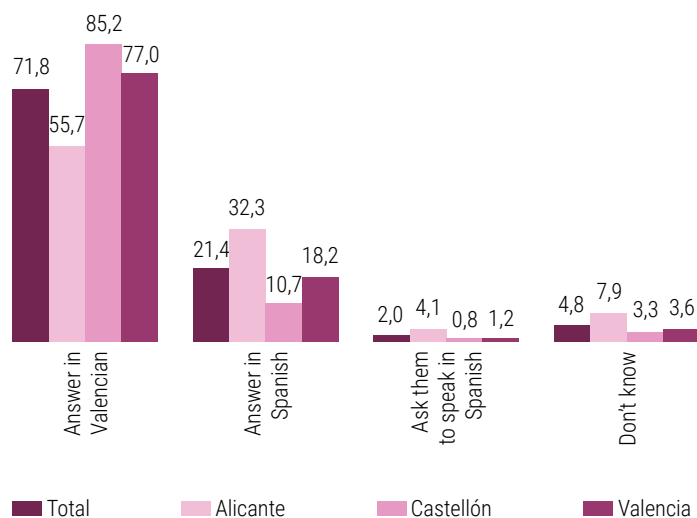
1/ KNOWLEDGE

2/ USE

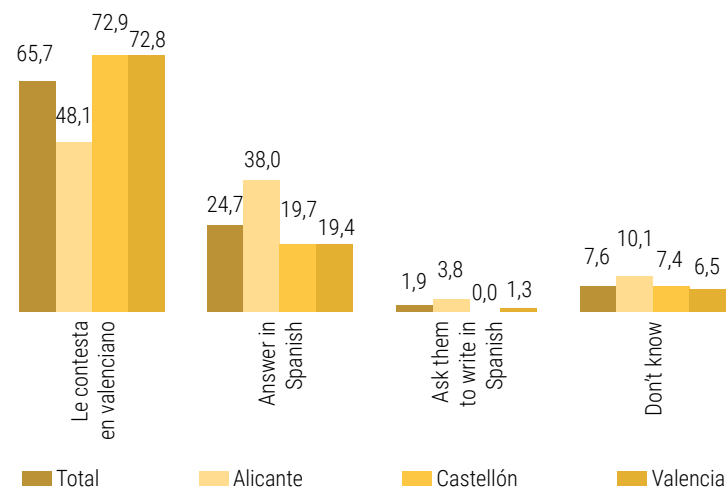
3/ ASSESSMENTS

	Total	Alicante Province	Castellón Province	Valencia Province
Language spoken to the public at work				
Always Valencian	2,6	1,3	4,1	2,9
Usually Valencian	11,2	4,7	27,9	11,2
More in Valencian than in Spanish	4,4	2,8	8,2	4,4
Interchangeable	20,5	14,6	26,2	22,4
More in Spanish than in Valencian	17,4	11,7	14,7	20,6
Usually Spanish	21,2	22,8	10,7	22,4
Always Spanish	21,0	41,1	8,2	13,7
Don't know	1,7	1,0	-	2,4

When addressed by a user speaking Valencian, you...

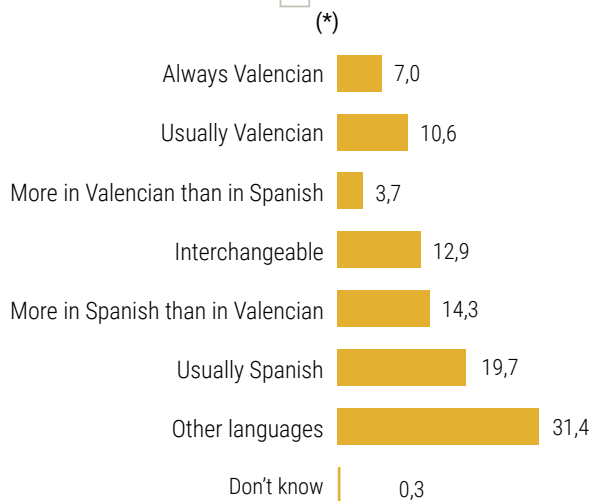
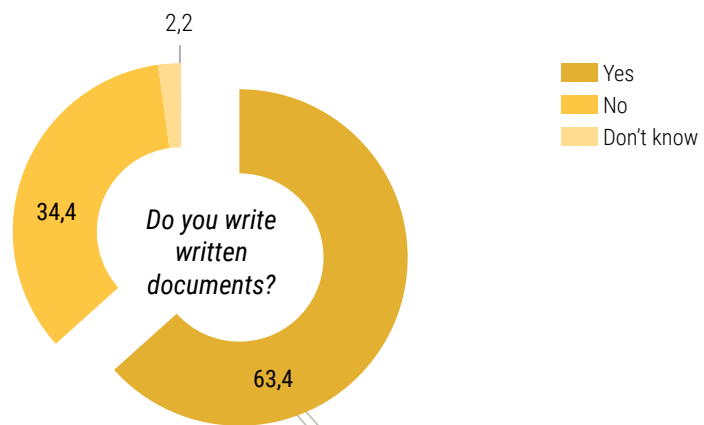


When addressed by a user writing in Valencian, you...

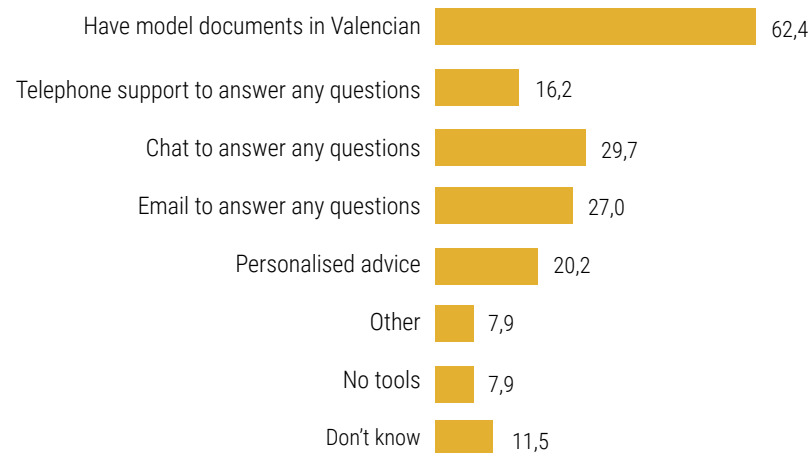
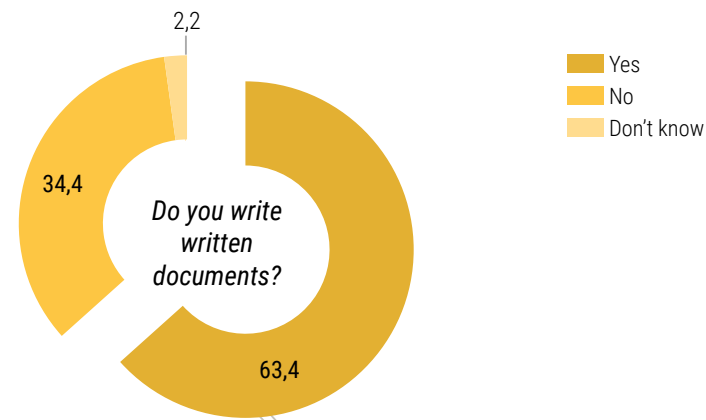


USE OF VALENCIAN

Language used to write written documents
Do you write written documents?



Guidance tools that would help you to write documents in Valencian
Do you write written documents?



3/ ASSESSMENTS**3.1 PERCEPTION OF THE USE OF VALENCIAN**

Currently, Valencian is used in society as a whole	19
Currently, Valencian is spoken in the regional administration	19
Currently, Valencian is used in regional administration documents	19
Compared to a few years ago, Valencian is used in society as a whole	20
Compared to a few years ago, Valencian is used in the regional administration	20
Compared to a few years ago, Valencian is spoken in the work environment	20
Compared to a few years ago, Valencian is used in writing in the work environment	20

3.2 FUTURE PERSPECTIVES

In the future, Valencian will be used in society in general	21
In the future, Valencian will be used in the sphere of the regional administration	21
Believe that Valencian should be used in society in general	21
Believe that Valencian should be used in the regional administration	21
Believe that Valencian should be used in relations with colleagues	22
Believe the regional administration should use it in written documents	22
Believe the regional administration should use it in interacting with the public	22

3.3 ASSESSMENTS RELATING TO VALENCIAN

It should be the language used for oral communication by the regional administration	23
It should be the language used for written communication by the regional administration	23
The regional administration should always have to respond orally in Valencian	23
The regional administration should always have to respond in writing in Valencian	23
The regional administration must guarantee that citizens are always attended to in Valencian	24

The regional administration must guarantee that citizens are always attended to in Spanish	24
Workers must be fully competent in Valencian and Spanish	24
In relation to your job, your knowledge of Valencian is	24
Should public employees working for the Generalitat know more Valencian?	25
Level of guarantee of linguistic rights and measures you would propose	26
Most important factors involved in extending the use of Valencian in the Regional Administration	26

3.4 KNOWLEDGE OF FOREIGN LANGUAGES

Importance of knowing foreign languages in the regional administration	27
Do you have any qualifications in other languages?	27

3.5 EVALUATION OF THE ACTIONS AND INITIATIVES BY THE GENERALITAT

Actions to promote knowledge and use of Valencian	28
Assessment of the promotion of the knowledge and use of Valencian	28
Degree of agreement with the linguistic requirement in the Valencian Civil Service Act	28
Which of these initiatives are you aware of?	29
Rate from 0 to 10 the initiatives you are aware of	30

1/ KNOWLEDGE

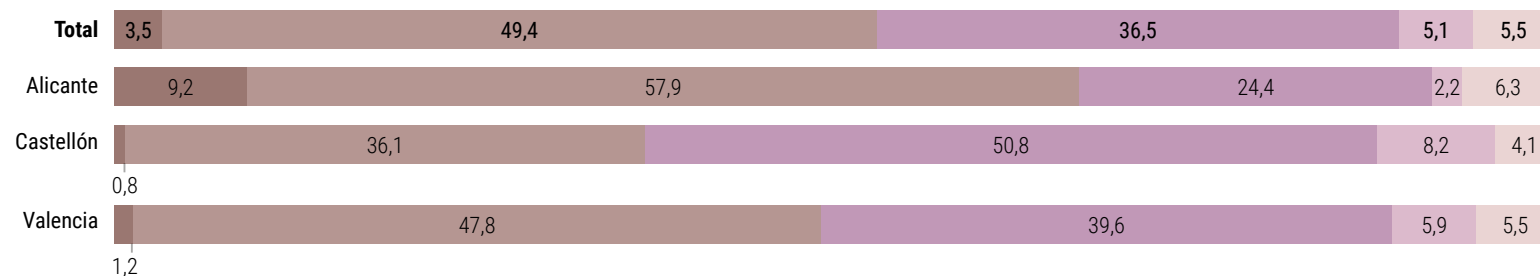
2/ USE

3/ ASSESSMENTS

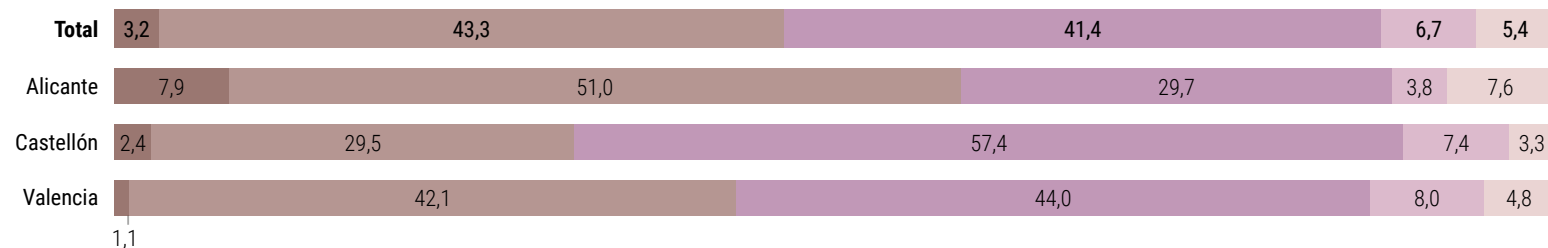


3.1 PERCEPTION OF THE USE OF VALENCIAN

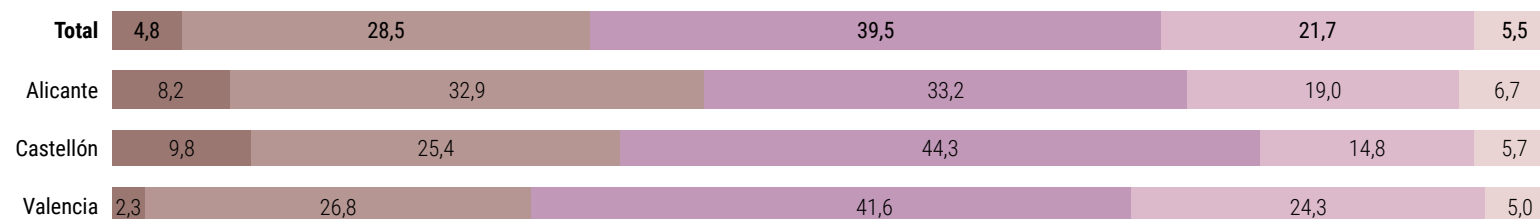
Currently, Valencian is used in society as a whole



Currently, Valencian is spoken in the regional administration



Currently, Valencian is used in regional administration documents

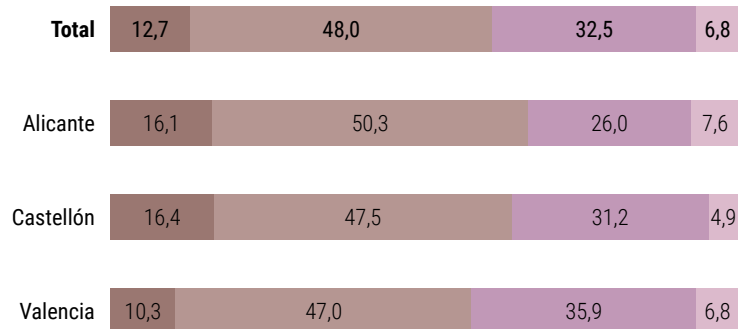


Not at all A little Quite a lot A lot Don't know

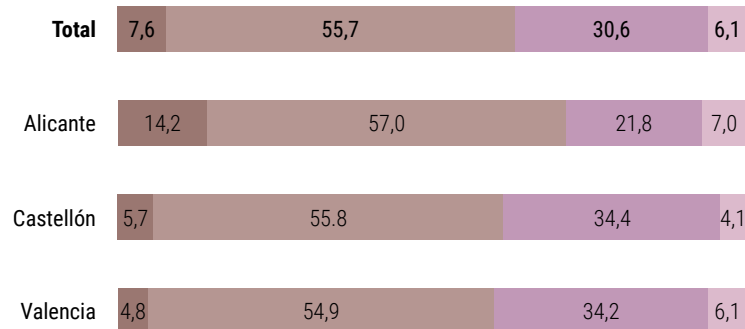


3.1 PERCEPTION OF THE USE OF VALENCIAN

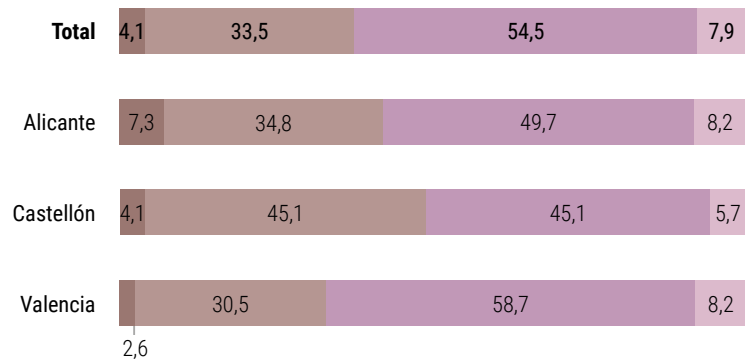
Compared to a few years ago, Valencian is used in society as a whole



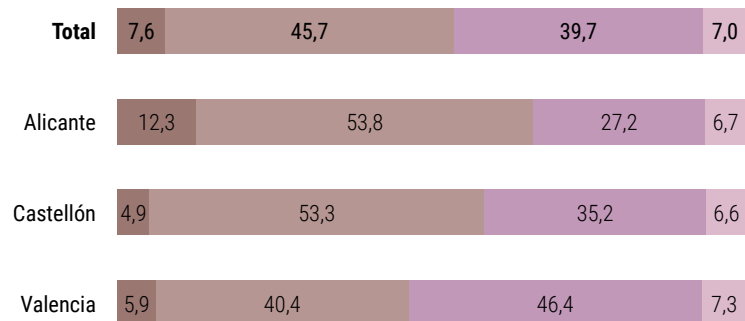
Compared to a few years ago, Valencian is spoken in the work environment



Compared to a few years ago, Valencian is used in the regional administration



Compared to a few years ago, Valencian is used in writing in the work environment



■ Less than a few years ago ■ The same as a few years ago ■ More than a few years ago ■ Don't know

3.2 FUTURE PERSPECTIVES

	Total	Alicante Province	Castellón Province	Valencia Province
<i>In the future, Valencian will be used in society in general</i>				
Less than now	11,7	15,8	13,1	9,5
The same as now	55,6	56,4	53,3	55,5
More than now	23,0	15,8	22,9	26,5
Don't know	9,7	12,0	10,7	8,5

	Total	Alicante Province	Castellón Province	Valencia Province
<i>In the future, Valencian will be used in the sphere of the regional administration</i>				
Less than now	6,0	9,5	4,9	4,6
The same as now	45,3	42,7	47,5	46,0
More than now	37,9	35,1	36,1	39,6
Don't know	10,8	12,7	11,5	9,8

	Total	Alicante Province	Castellón Province	Valencia Province
<i>Believe that Valencian should be used in society in general</i>				
Less than now	4,2	8,9	2,5	2,3
The same as now	41,3	48,1	45,1	37,5
More than now	42,4	27,8	43,4	49,0
Don't know	12,1	15,2	9,0	11,2

	Total	Alicante Province	Castellón Province	Valencia Province
<i>Believe that Valencian should be used in the regional administration</i>				
Less than now	5,0	7,9	1,6	4,2
The same as now	45,0	51,3	50,0	41,1
More than now	40,9	27,8	41,0	47,1
Don't know	9,1	13,0	7,4	7,6

3.2 FUTURE PERSPECTIVES

	Total	Alicante Province	Castellón Province	Valencia Province
<i>Believe that Valencian should be used in relations with colleagues</i>				
Less than now	4,0	8,2	3,3	2,1
The same as now	53,9	55,1	57,4	52,8
More than now	32,2	24,4	30,3	36,2
Don't know	9,9	12,3	9,0	8,9
<i>Believe the regional administration should use it in written documents</i>				
Less than now	5,4	8,5	2,5	4,4
The same as now	49,5	55,1	50,0	46,9
More than now	36,0	25,0	38,5	40,7
Don't know	9,1	11,4	9,0	8,0
<i>Believe the regional administration should use it in interacting with the public</i>				
Less than now	4,1	8,2	1,6	2,6
The same as now	46,1	51,9	47,6	43,1
More than now	40,3	27,2	45,1	45,5
Don't know	9,5	12,7	5,7	8,8



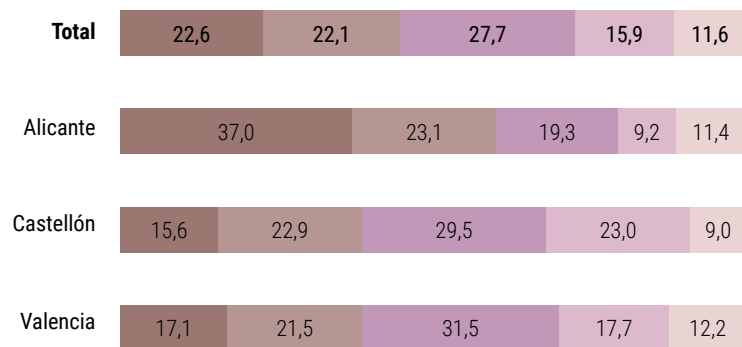
1/ KNOWLEDGE

2/ USE

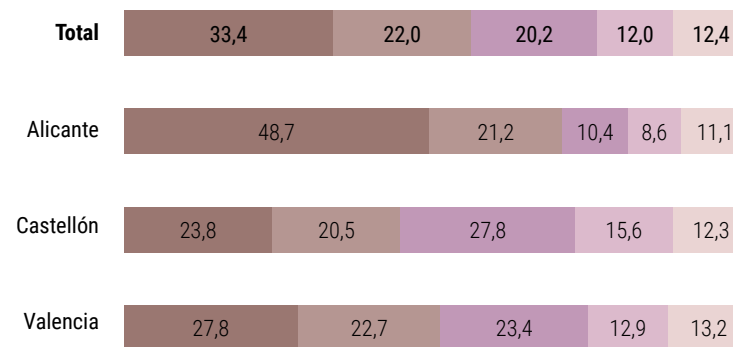
3/ ASSESSMENTS

3.3 ASSESSMENTS RELATING TO VALENCIAN

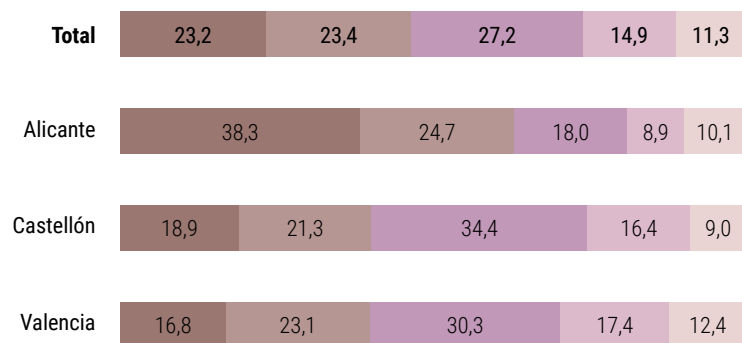
It should be the language used for oral communication by the regional administration



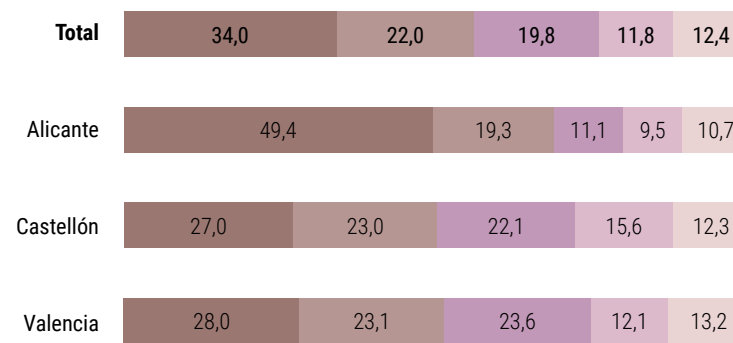
The regional administration should always have to respond orally in Valencian



It should be the language used for written communication by the regional administration



The regional administration should always have to respond in writing in Valencian



Do not agree at all | Agree to some extent | Agree quite a lot | Totally agree | Don't know



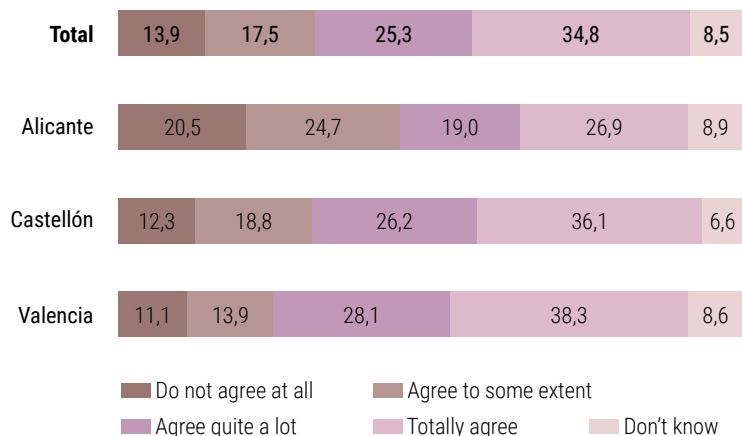
1/ KNOWLEDGE

2/ USE

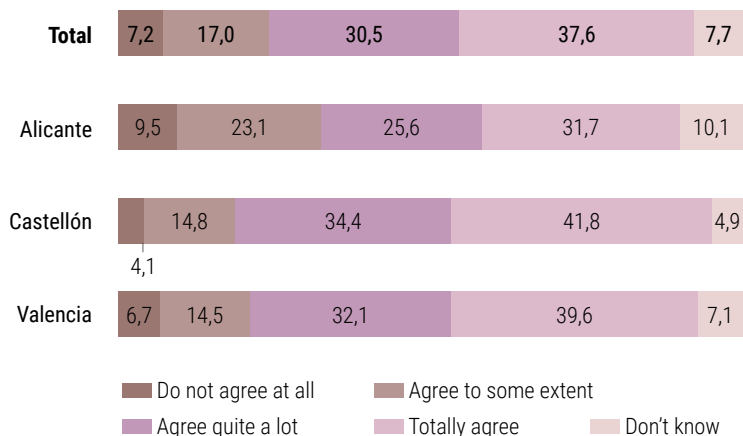
3/ ASSESSMENTS

3.3 ASSESSMENTS RELATING TO VALENCIAN

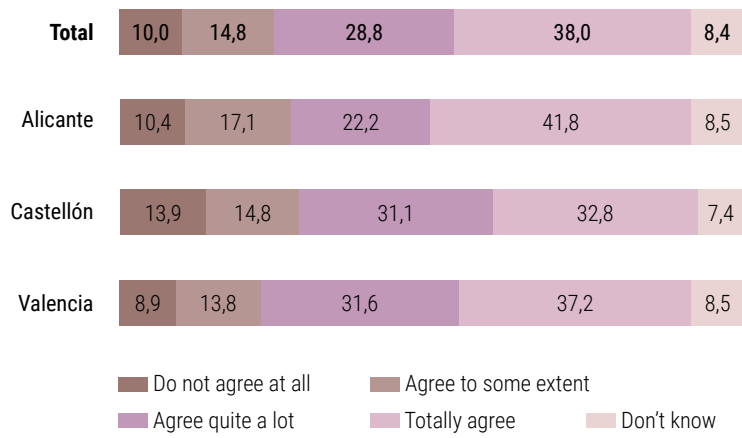
The regional administration must guarantee that citizens are always attended to in Valencian



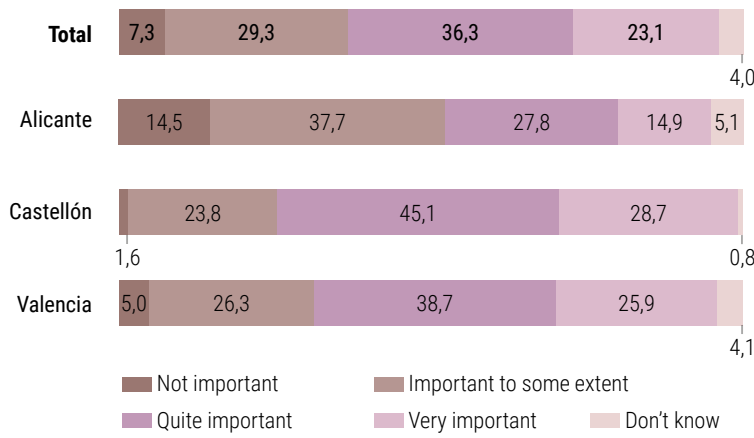
Workers must be fully competent in Valencian and Spanish



The regional administration must guarantee that citizens are always attended to in Spanish

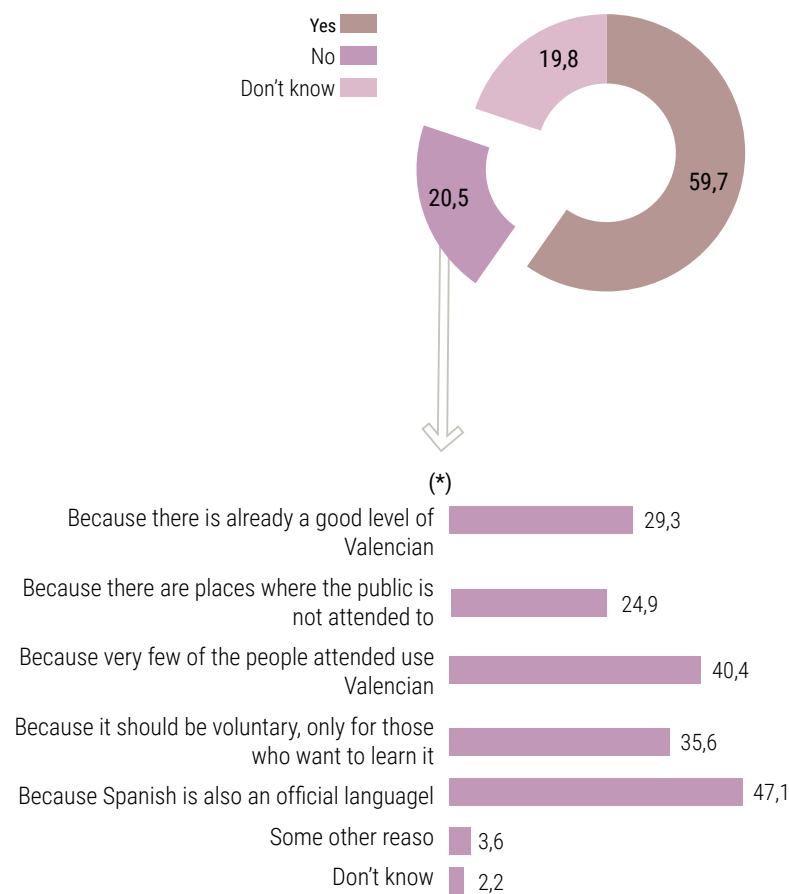
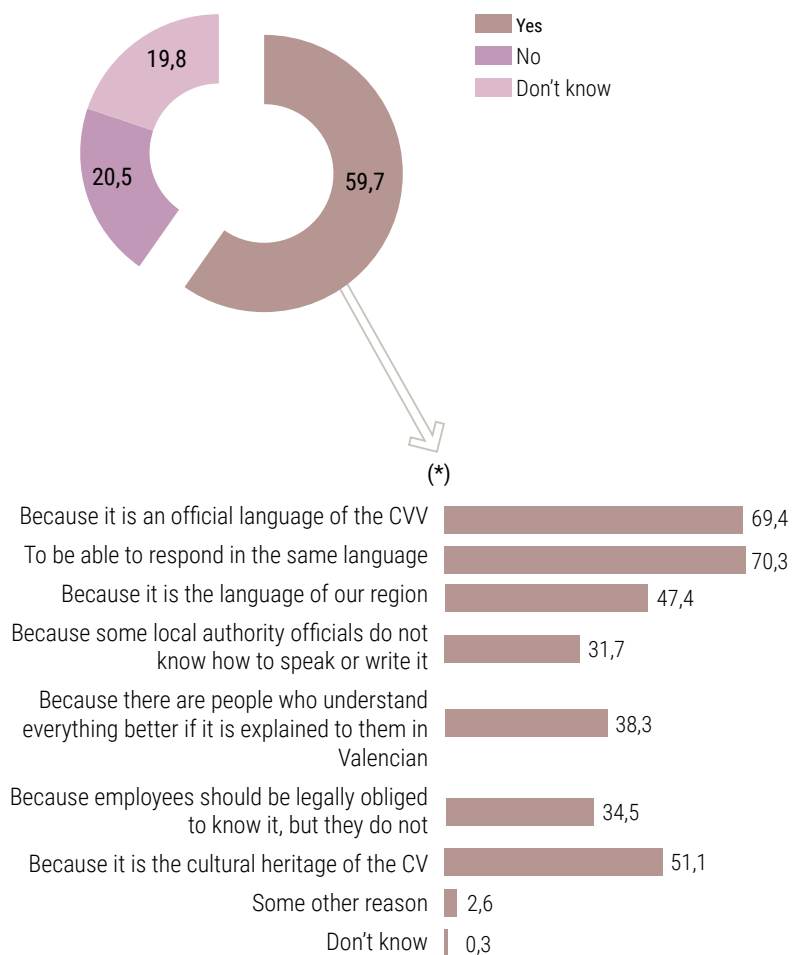


In relation to your job, your knowledge of Valencian is



3.3 ASSESSMENTS RELATING TO VALENCIAN

Should public employees working for the Generalitat know more Valencian?



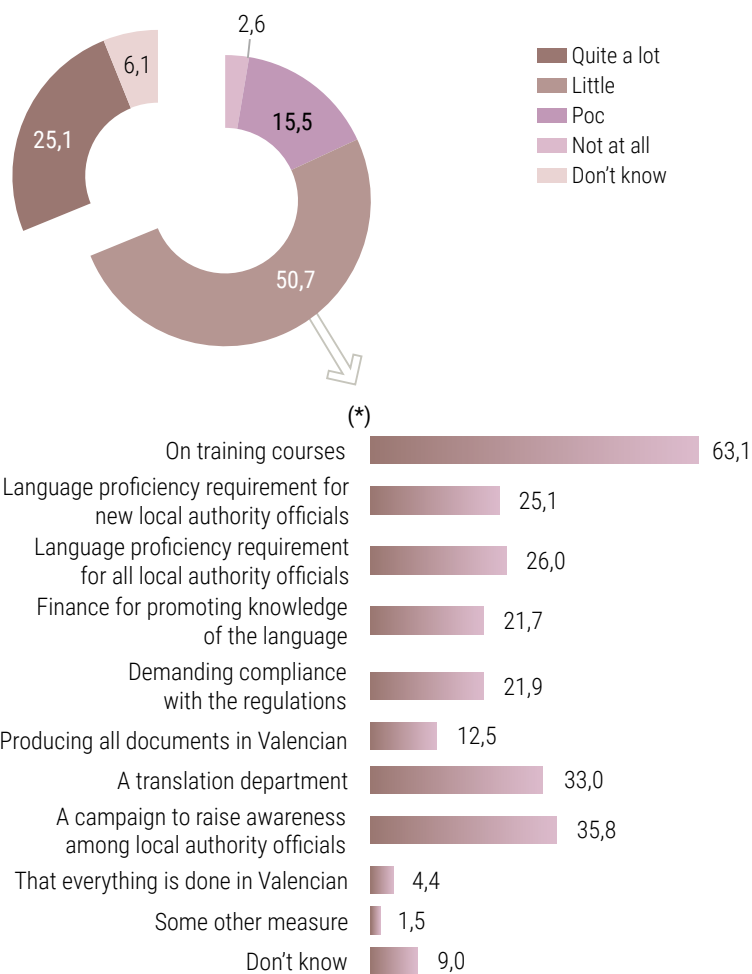
3.3 ASSESSMENTS RELATING TO VALENCIAN

1/ KNOWLEDGE

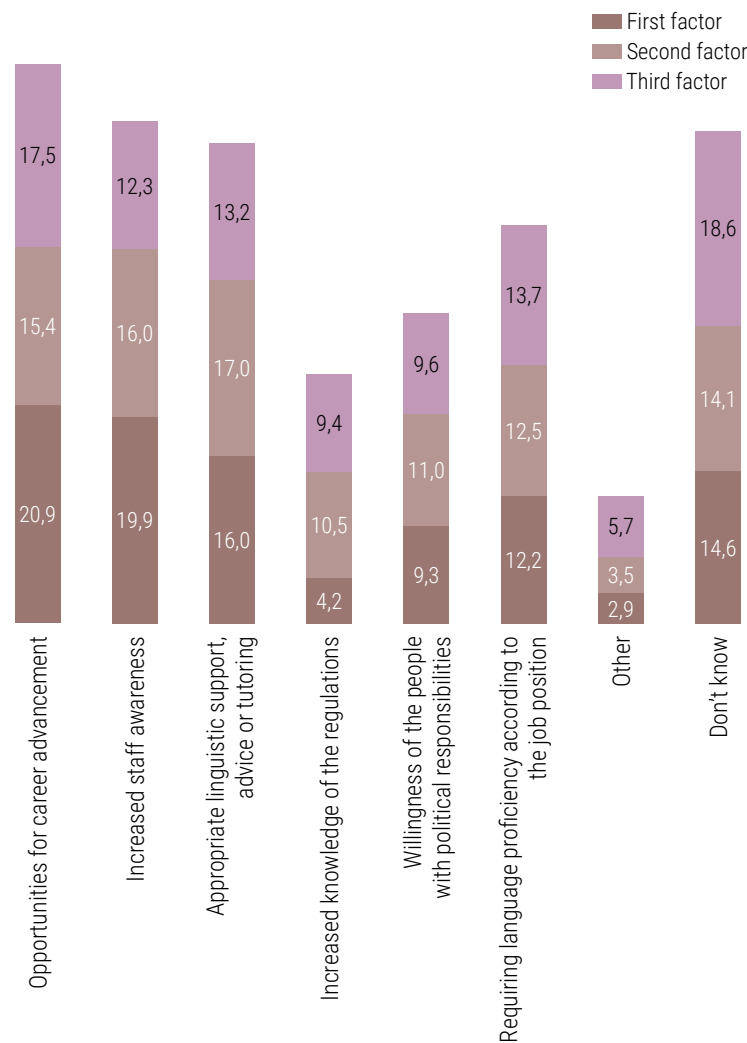
2/ USE

3/ ASSESSMENTS

Level of guarantee of linguistic rights and measures you would propose



Most important factors involved in extending the use of Valencian in the Regional Administration





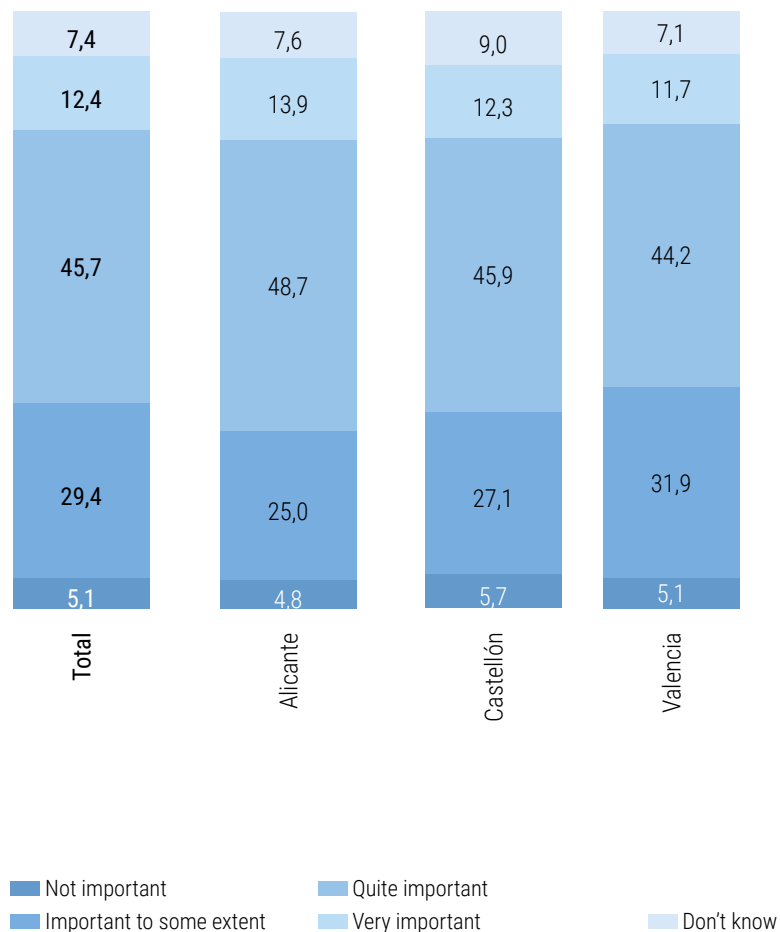
1/ KNOWLEDGE

2/ USE

3/ ASSESSMENTS

3.4 KNOWLEDGE OF FOREIGN LANGUAGES

Importance of knowing foreign languages in the regional administration



Do you have any qualifications in other languages?

	English	French	German	Italian	Other
(%)					
No	44,7	66,5	79,5	79,1	79,0
A1	5,9	5,7	1,8	1,7	1,4
A2	8,0	5,1	1,2	1,2	0,7
B1	13,5	3,6	0,9	0,8	1,0
B2	10,6	2,6	0,5	0,6	0,4
C1	4,5	1,1	0,3	0,5	0,2
C2	1,7	1,2	0,1	0,2	0,3
Don't know	11,1	14,2	15,7	15,8	17,0



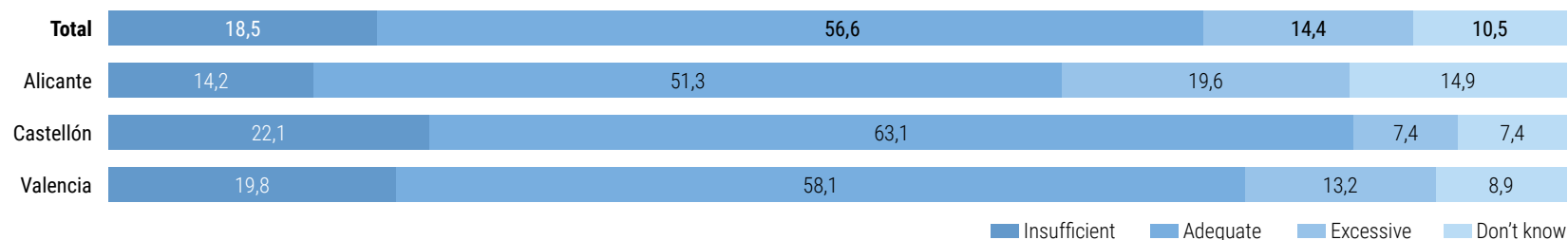
1/ KNOWLEDGE

2/ USE

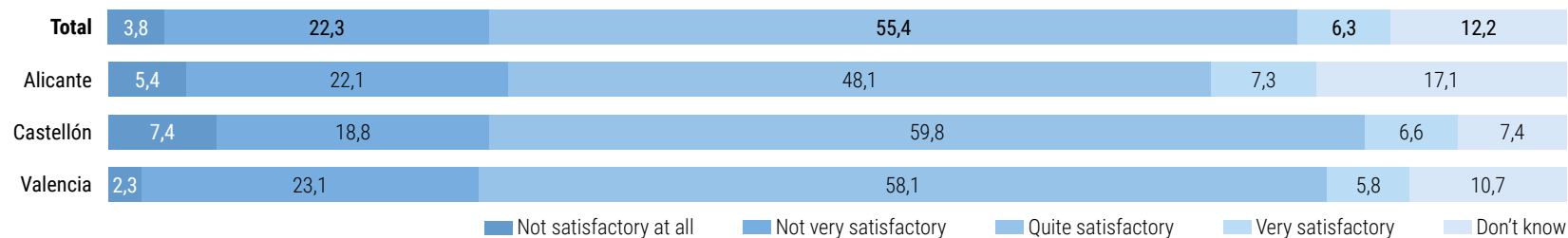
3/ ASSESSMENTS

3.5 EVALUATION OF THE ACTIONS AND INITIATIVES BY THE GENERALITAT

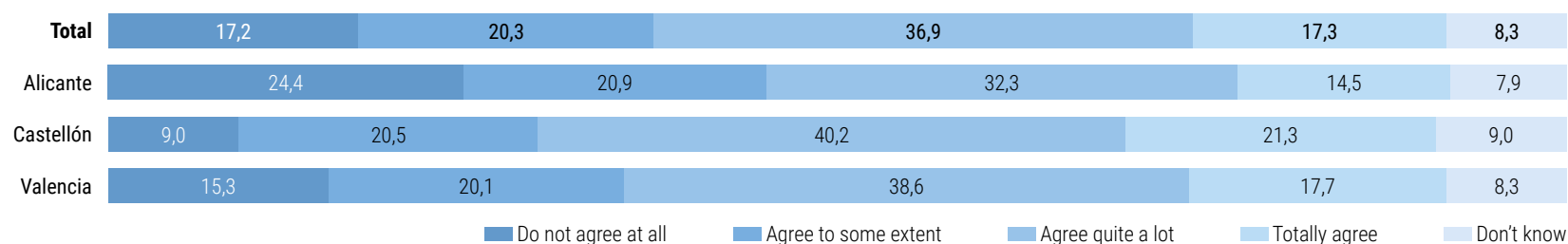
Actions to promote knowledge and use of Valencian



Assessment of the promotion of the knowledge and use of Valencian

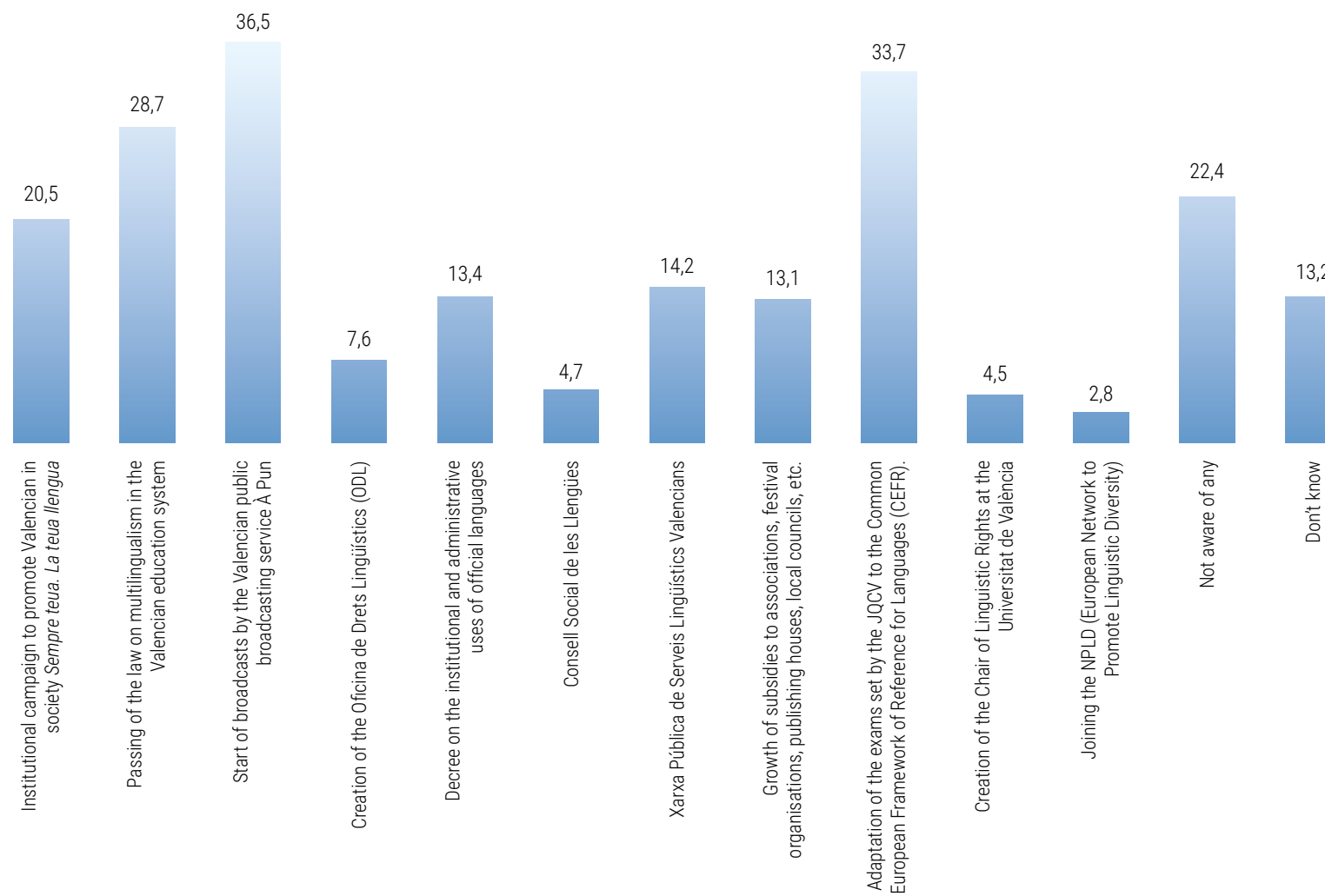


Degree of agreement with the linguistic requirement in the Valencian Civil Service Act



3.5 EVALUATION OF THE ACTIONS AND INITIATIVES BY THE GENERALITAT

Which of these initiatives are you aware of? (*)





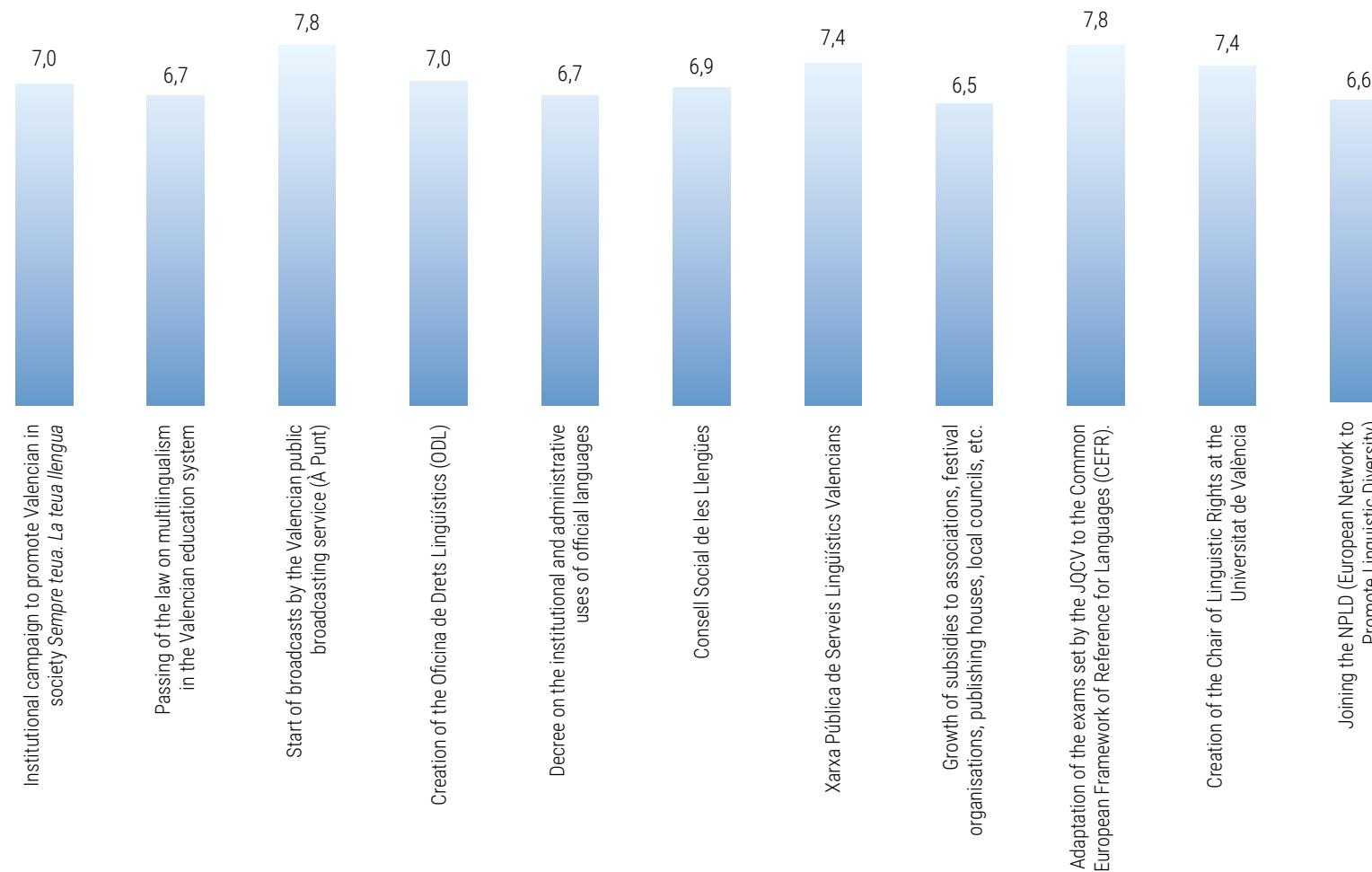
1/ KNOWLEDGE

2/ USE

3/ ASSESSMENTS

3.5 EVALUATION OF THE ACTIONS AND INITIATIVES BY THE GENERALITAT

Rate from 0 to 10 the initiatives you are aware of (**)



(**) The figures in this graph are averages, not percentages.

