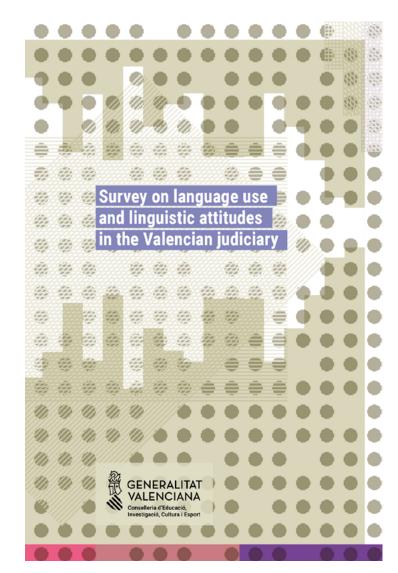


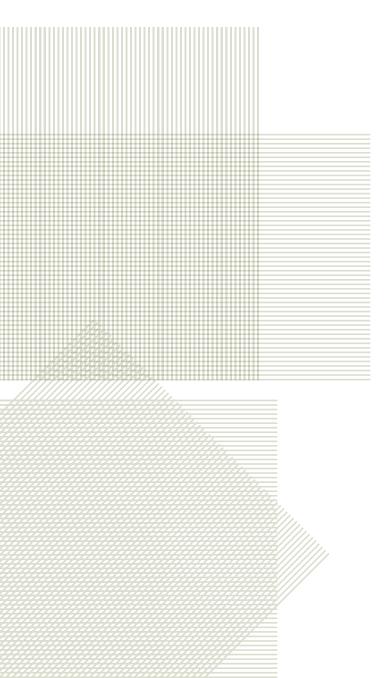
Av. Campanar, 32. 46015 València Tel. 961 970 102 _ www.ceice.gva.es



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Sampling

Torrevieia

Personal survey in the workplace among the workers of the Valencian justice, by means of a stratified and multistage sampling in selection of Magistrate's Courts. Sample allocation is proportional to distribution of workers of the Valencian justice (except for judges, prosecutors and lawyers...) in the following strata:

Legal jurisdictions: the 36 legal jurisdictions of the Valencian Community.

- Orihuela Torrent Alcoi - Catarroja Alacant Alzira Benidorm - Moncada Picassent Novelda - Dénia - Carlet - La Vila Joiosa Llíria - Ibi - Reguena - Elx - Paterna - Flda Xàtiva

Sant Vicent del RaspeigMassamagrell

- Sueca

Villena
 Vinaròs
 Castelló de la Plana
 Quest de Para

Castelló de la PlanaQuart de Poblet

Vila-realNulesSegorbeMislataSaguntValència

- Type of employee: distinguishing between assistant, manager, processing clerk and others.
- Age: up to 40 years of age, 41 to 55 years of age and over 55 years of age.

Selection of workers is completely random.

Fact sheet

Scope os study: group formed by the workers (except for judges, prosecutors and lawyers) of the Valencian justice, specifically 4.888 people (Source: Department of Justice, Public Administration, Democratic Reforms and Civil Liberties).

Confidence interval: 95.5%.

Percentage of statistical error: for distribution of answers p=q=50%.

Sampling: 1.100 surveys.

Performance of field work: november and december, 2017.

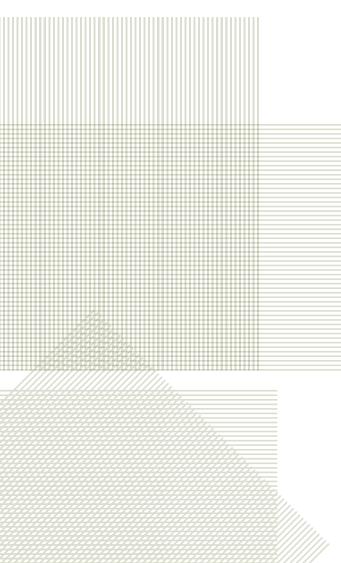
Field work and data processing: PG Turística.

Every number that is in the tables of the following pages are percentages.

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– Has learned or is learning to write in Valencian	1
- Have you received classes or courses in Valencian?	1
 It has accreditations or certificates of linguistic 	
competence in Valencian?	1
 Accreditation from the Junta Qualificadora 	
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 Needs more language training in Valencian 	1

General index

Usage

Knowledge of the Valencian according to judicial district and province

		Understan	d Valencian		Can speak Valencian			
Judicial district	Nothing	A little	Quite well	Perfectly	Nothing	A little	Quite well	Perfectly
Orihuela	20.0	36.7	26.7	16.7	43.3	40.0	6.7	10.0
Alcoi	-	9.1	18.2	72.7	-	27.3	18.2	54.5
Alacant	5.2	20.9	36.6	37.3	27.5	30.1	22.9	19.6
Benidorm	-	9.4	56.3	34.4	6.3	37.5	28.1	28.1
Novelda	-	33.3	33.3	33.3	22.2	33.3	22.2	22.2
Dénia	3.8	3.8	61.5	30.8	7.7	7.7	61.5	23.1
La Vila Joiosa	14.3	14.3	14.3	57.1	28.6	-	14.3	57.1
lbi	-	-	83.3	16.7	-	50.0	33.3	16.7
Elx	7.0	15.8	50.9	26.3	17.5	43.9	24.6	14.0
Elda	-	30.0	30.0	40.0	20.0	40.0	-	40.0
Torrevieja	14.8	14.8	40.7	29.6	29.6	22.2	25.9	22.2
Sant Vicent del Raspeig	-	18.2	36.4	45.5	18.2	27.3	27.3	27.3
Villena	-	62.5	25.0	12.5	37.5	25.0	37.5	-
Vinaròs	-	-	-	100.0	-	6.7	46.7	46.7
Castelló de la Plana	1.2	2.4	10.7	85.7	6.0	21.4	19.0	53.6
Vila-real	-	15.4	-	84.6	-	15.4	30.8	53.8
Nules	-	-	27.3	72.7	-	-	45.5	54.5
Segorbe	-	-	-	100.0	-	-	-	100.0
Torrent	-	3.8	19.2	76.9	3.8	30.8	23.1	42.3
Catarroja	-	-	14.3	85.7	-	7.1	42.9	50.0
Alzira	-	5.3	5.3	89.5	-	31.6	-	68.4
Moncada	-	-	40.0	60.0	-	50.0	20.0	30.0
Picassent	-	25.0	-	75.0	12.5	12.5	-	75.0

General index

Current situation

Usage

		Understan	d Valencian			Can speal	k Valencian	
Judicial district	Nothing	A little	Quite well	Perfectly	Nothing	A little	Quite well	Perfectly
Carlet	-	-	25.0	75.0	-	8.3	41.7	50.0
Llíria	-	-	35.0	65.0	-	15.0	35.0	50.0
Requena	-	18.2	36.4	45.5	-	54.5	9.1	36.4
Paterna	-	10.0	-	90.0	20.0	20.0	15.0	45.0
Xàtiva	-	-	-	100.0	-	-	-	100.0
Sueca	-	-	21.4	78.6	-	7.1	35.7	57.1
Massamagrell	-	-	33.3	66.7	-	11.1	33.3	55.6
Gandia	-	-	7.7	92.3	-	7.7	15.4	76.9
Ontinyent	-	-	-	100.0	-	12.5	-	87.5
Quart de Poblet	-	-	-	100.0	-	-	62.5	37.5
Mislata	-	11.1	44.4	44.4	-	44.4	44.4	11.1
Sagunt	-	-	30.0	70.0	-	20.0	40.0	40.0
València	0.3	7.3	23.7	68.7	10.4	30.4	28.2	31.0
Total	2.4	10.4	26.8	60.5	12.4	26.9	25.7	35.0

Province		Understand V	/alencian			Can speak V	alencian	
Alacant	6.2	19.4	40.8	33.6	22.7	31.3	24.8	21.2
Castelló	0.8	3.2	9.6	86.4	4.0	16.8	25.6	53.6
València	0.2	6.0	21.3	72.6	7.3	26.2	26.4	40.1
Total	2.4	10.4	26.8	60.5	12.4	26.9	25.7	35.0

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Current situation

Usage

Valuations

Knowledge of the Valencian according to judicial district and province

		Can you rea	ad Valencian			Can you wr	ite Valencian	
Judicial district	Nothing	A little	Quite well	Perfectly	Nothing	A little	Quite well	Perfectly
Orihuela	30.0	33.3	30.0	6.7	50.0	40.0	3.3	6.7
Alcoi	-	27.3	18.2	54.5	-	63.6	9.1	27.3
Alacant	13.7	24.8	37.3	24.2	32.0	30.7	24.2	13.1
Benidorm	3.1	18.8	50.0	28.1	9.4	28.1	34.4	28.1
Novelda	22.2	22.2	33.3	22.2	33.3	11.1	33.3	22.2
Dénia	7.7	-	69.2	23.1	7.7	15.4	57.7	19.2
La Vila Joiosa	28.6	-	14.3	57.1	28.6	-	14.3	57.1
lbi	-	50.0	33.3	16.7	-	66.7	33.3	-
Elx	10.5	17.5	54.4	17.5	26.3	33.3	28.1	12.3
Elda	20.0	30.0	10.0	40.0	20.0	50.0	10.0	20.0
Torrevieja	18.5	14.8	44.4	22.2	29.6	25.9	29.6	14.8
Sant Vicent del Raspeig	9.1	18.2	45.5	27.3	18.2	45.5	18.2	18.2
Villena	25.0	37.5	37.5	-	37.5	25.0	37.5	-
Vinaròs	-	6.7	33.3	60.0	-	20.0	60.0	20.0
Castelló de la Plana	2.4	6.0	36.9	54.8	9.5	23.8	31.0	35.7
Vila-real	-	15.4	15.4	69.2	7.7	23.1	53.8	15.4
Nules	-	-	36.4	63.6	-	18.2	27.3	54.5
Segorbe	-	-	-	100.0	-	-	-	100.0
Torrent	3.8	-	50.0	46.2	11.5	30.8	42.3	15.4
Catarroja	-	-	14.3	85.7	-	14.3	42.9	42.9
Alzira	-	5.3	26.3	68.4	-	21.1	36.8	42.1
Moncada	-	10.0	60.0	30.0	10.0	40.0	50.0	-
Picassent	-	25.0	-	75.0	12.5	12.5	25.0	50.0

General index

Current situation

Usage

		Can you re	ad Valencian		Can you write Valencian			
Judicial district	Nothing	A little	Quite well	Perfectly	Nothing	A little	Quite well	Perfectly
Carlet	-	-	25.0	75.0	-	-	58.3	41.7
Llíria	-	15.0	35.0	50.0	10.0	30.0	40.0	20.0
Requena	-	18.2	45.5	36.4	9.1	45.5	18.2	27.3
Paterna	-	20.0	25.0	55.0	20.0	30.0	25.0	25.0
Xàtiva	-	-	-	100.0	-	-	22.2	77.8
Sueca	-	-	28.6	71.4	-	7.1	57.1	35.7
Massamagrell	-	-	44.4	55.6	-	22.2	44.4	33.3
Gandia	-	-	23.1	76.9	-	26.9	26.9	46.2
Ontinyent	-	-	25.0	75.0	-	12.5	37.5	50.0
Quart de Poblet	-	-	12.5	87.5	-	12.5	75.0	12.5
Mislata	-	22.2	44.4	33.3	11.1	66.7	22.2	-
Sagunt	-	-	50.0	50.0	-	40.0	30.0	30.0
València	3.4	12.7	41.1	42.8	14.9	35.2	34.1	15.8
Total	6.2	13.8	38.2	41.8	16.3	30.3	32.3	21.2

Province		Can you read Valencian			Can you write Valencian			
Alacant	13.7	21.7	41.3	23.3	26.9	31.5	26.1	15.5
Castelló	1.6	6.4	33.6	58.4	7.2	22.4	36.0	34.4
València	2.2	10.2	37.1	50.5	11.2	31.1	35.5	22.1
Total	6.2	13.8	38.2	41.8	16.3	30.3	32.3	21.2

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Current situation

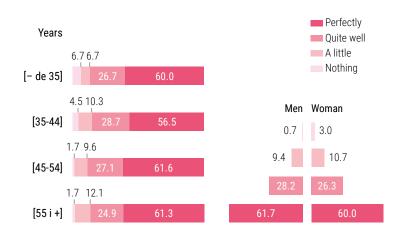
Usage

Valuations

1.1 KNOWLEDGE OF THE VALENCIAN

Knowledge of Valencian according to age and gender

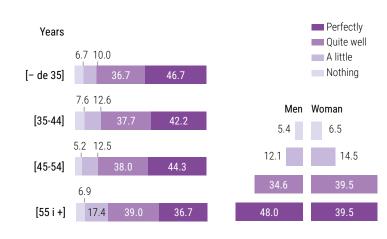
Understand Valencian



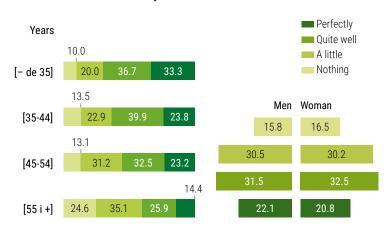
Can speak Valencian



Can you read Valencian



Can you write Valencian



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Usage

Valuations

1.1 KNOWLEDGE OF THE VALENCIAN

Knowledge of Valencian according to type of employee

Understand Valencian Perfectly Quite well A little Nothing 63.9 58.6 60.1 60.5 30.2 27.3 27.4 24.8 14.1 9.8 2.3 _7.0 1.5 2.7 Assistant Manager Processing clerk Others

Can speak Valencian



Can you read Valencian





Can you write Valencian



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Valuations

Survey on language use and linguistic attitudes in the Valencian judiciary

Perfectly

Quite well

A little

education

secondary

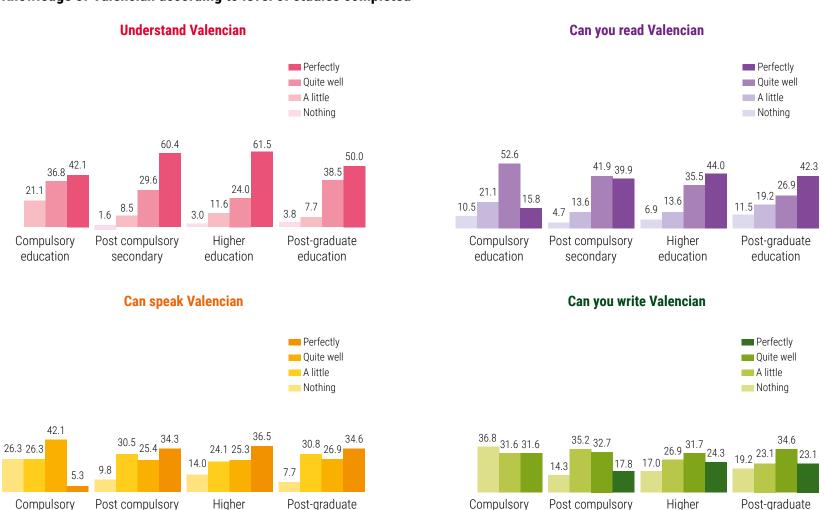
education

1.1 KNOWLEDGE OF THE VALENCIAN

education

secondary

Knowledge of Valencian according to level of studies completed



education

education

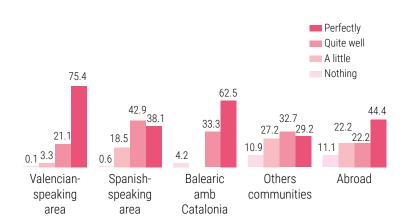
education

Usage

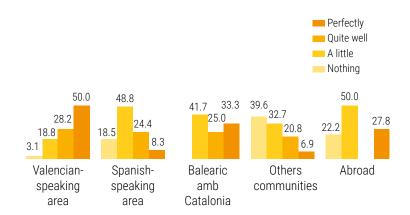
1.1 KNOWLEDGE OF THE VALENCIAN

Knowledge of Valencian according to place of birth

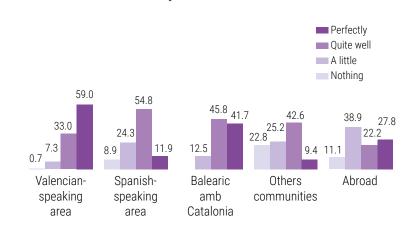
Understand Valencian



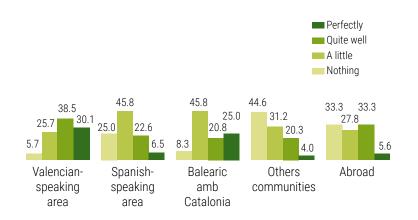
Can speak Valencian



Can you read Valencian



Can you write Valencian



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Valuations

1.2 LEARNING VALENCIAN

Has learned or is learning to write in Valencian Has learned or is learning to speak in Valencian 73.8 60.9 55.7 50.5 48.9 18.9 18.6 17.3 13.2 13.6 9.1 4.6 2.3 2.0 1.7 At home with family With people in your local area At home with family With people in your local area In lessons In lessons At work At work Others Others Nr/Dk With friends In the school On your own With friends In the school On your own Multiple answer Multiple answer

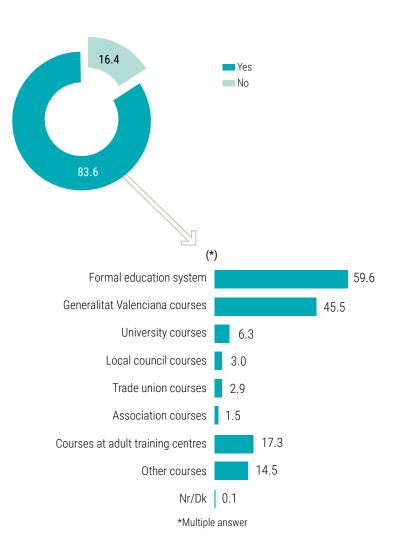
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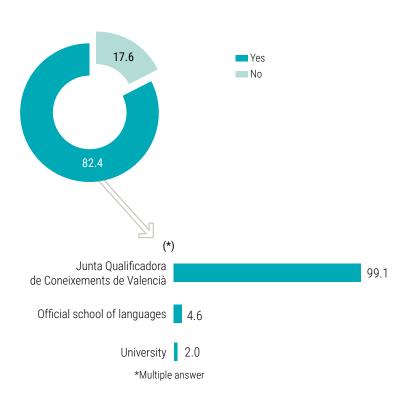
Usage

1.2 LEARNING VALENCIAN

Have you received classes or courses in Valencian?



It has accreditations or certificates of linguistic competence in Valencian?



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Current situation

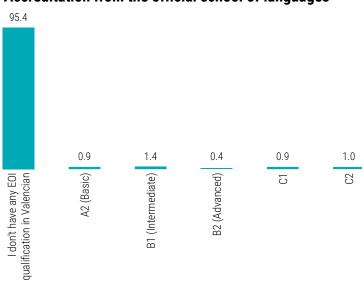
Usage

1.2 LEARNING VALENCIAN

Accreditation from the Junta Qualificadora de Coneixements de Valencià



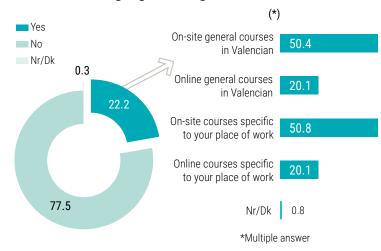
Accreditation from the official school of languages



Accreditation from the university



Needs more language training in Valencian



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Current situation

2/USAGE

2.1 USE OF VALENCIAN

	Total	Province of Alacant	Province of Castelló	Province of València
Language spoken at home				
Always in Valencian	21.5	10.3	34.4	26.2
Usually in Valencian	3.1	2.1	4.0	3.6
More in Valencian than in Spanish	0.6	0.3	0.8	0.9
Interchangeably	7.0	7.2	6.4	7.0
More in Spanish than in Valencian	3.4	4.1	3.2	2.9
Usually in Spanish	6.3	11.6	3.2	3.4
Always in Spanish	57.8	64.3	48.0	55.6
In another language	0.3	-	-	0.5

	Total	Province of Alacant	Province of Castelló	Province of València
Language spoken with colleagues at wor	k			
Always in Valencian	4.7	1.0	5.6	7.0
Usually in Valencian	3.7	2.6	2.4	4.8
More in Valencian than in Spanish	1.6	0.5	4.0	1.9
Interchangeably	18.5	14.2	36.0	17.7
More in Spanish than in Valencian	7.5	2.8	8.0	10.5
Usually in Spanish	12.2	23.3	3.2	6.8
Always in Spanish	51.6	55.6	40.8	51.4

2.1 USE OF VALENCIAN

	Total	Province of Alacant	Province of Castelló	Province of València
Language spoken with the public				
Always in Valencian	1.7	0.8	2.4	2.2
Usually in Valencian	2.7	1.0	4.8	3.4
More in Valencian than in Spanish	2.2	0.8	4.0	2.7
Interchangeably	23.4	16.8	40.8	24.0
More in Spanish than in Valencian	8.7	3.6	15.2	10.7
Usually in Spanish	23.1	37.7	12.0	15.8
Always in Spanish	38.0	39.3	20.0	41.0
Nr/Dk	0.2	-	0.8	0.2

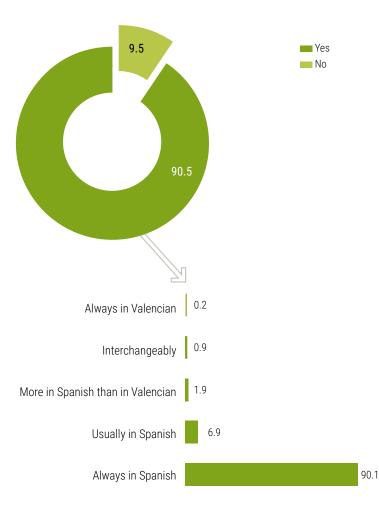
	Total	Province of Alacant	Province of Castelló	Province of València
If you are given verbal information in	Valencian, you			
Respond in Valencian	67.5	57.4	79.2	71.8
Respond in Spanish	27.1	28.7	17.6	28.1
Ask them to say it in Spanish	4.2	11.1	1.6	0.2
Nr/Dk	1.2	2.8	1.6	-

	Total	Province of Alacant	Province of Castelló	Province of València
If you are given written information in	Valencian, you			
Respond in Valencian	35.0	46.5	42.4	25.9
Respond in Spanish	52.4	34.6	49.6	64.6
Ask them to write it in Spanish	6.3	15.2	-	1.7
Nr/Dk	6.4	3.6	8.0	7.8

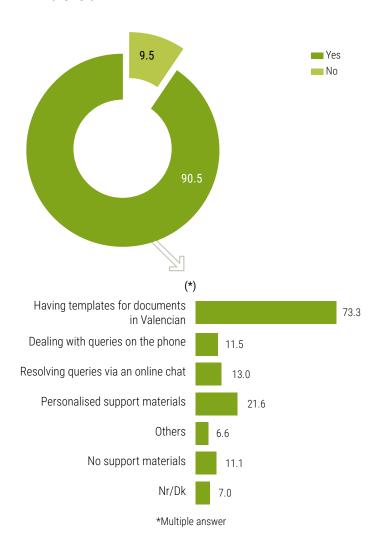


2.1 USE OF VALENCIAN

Do you fill in or prepare written documentation?



Instruments that would help to develop documentation in Valencian



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Current situation

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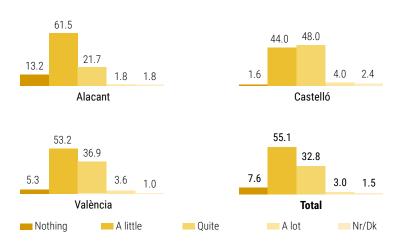
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Current situation

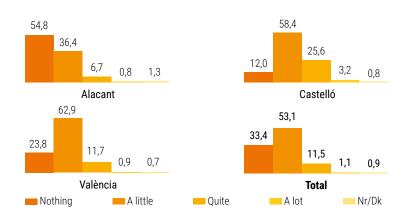
Usage

3.1 CURRENT SITUATION OF VALENCIAN

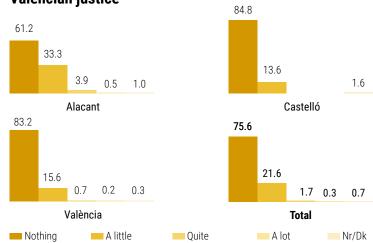
Valencian in currently used throughout society as a whole



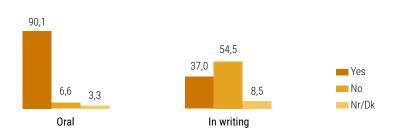
Valencian is currently spoken in the Valencian justice



Valencian is currently used in documents at the Valencian justice



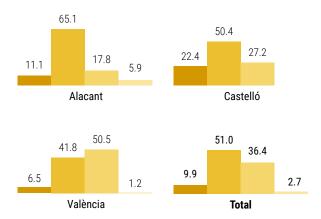
Possibility of answering users in Valencian



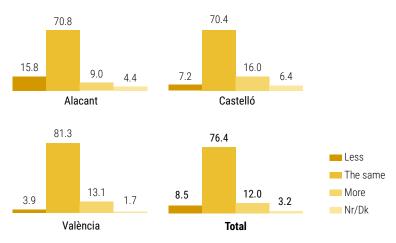
Usage

3.2 SITUATION OF VALENCIAN COMPARED TO THE PAST (5 YEARS)

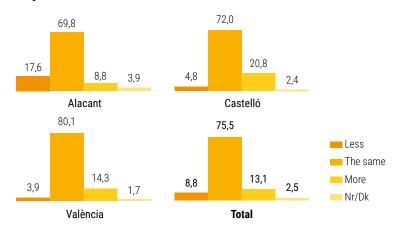
Compared to a few years ago, Valencian is used throughout society



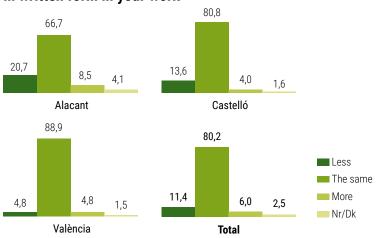
Compared to a few years ago. Valencian is used in the Valencian justice



Compared to a few years ago, Valencian is used verbally in your work



Compared to a few years ago, Valencian is used in written form in your work



General index

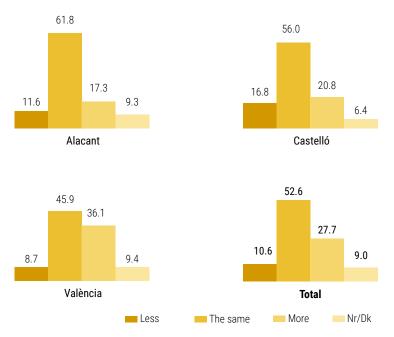
Current situation

Usage

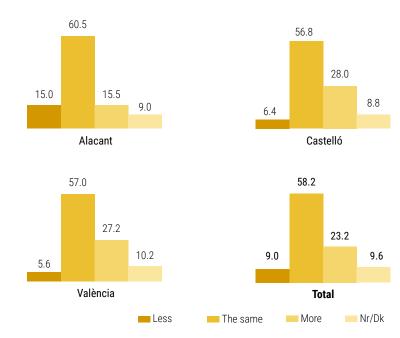
Valuations

3.3 SITUATION OF VALENCIAN FOR THE FUTURE (5 YEARS)

In future, Valencian will be used throughout society...



In future, Valencian will be used within the Valencian justice...



General index

Current situation

Usage

	Total	Province of Alacant	Province of Castelló	Province of València
You believe that Valencian should	be used throughout society in	general		
Less than now	5.1	9.6	4.0	2.4
The same as now	50.7	63.6	45.6	43.4
More than now	40.8	24.8	48.0	49.8
Nr/Dk	3.4	2.1	2.4	4.4

You believe that Valencian should be used in the Valencian justice					
Less than now	3.8	7.8	3.2	1.4	
The same as now	55.2	66.4	44.8	50.0	
More than now	39.2	24.0	50.4	46.8	
Nr/Dk	1.8	1.8	1.6	1.9	

You believe that Valencian should be used in interactions with colleagues					
Less than now	3.9	7.8	4.0	1.4	
The same as now	63.7	66.9	66.4	61.1	
More than now	30.5	23.5	29.6	35.2	
Nr/Dk	1.9	1.8	-	2.4	

You believe that Valencian should be used in written documents in the Valencian justice					
Less than now	4.3	8.5	4.0	1.5	
The same as now	57.3	67.7	55.2	50.9	
More than now	36.1	22.0	39.2	44.7	
Nr/Dk	2.4	1.8	1.6	2.9	

General index

Current situation

Usage

3.4 ASSESSMENTS OF THE USE OF VALENCIAN

	Total	Province of Alacant	Province of Castelló	Province of València
You believe that Valencian should	d be used at the Valencian justic	e when interacting with th	e public	
Less than now	3.7	8.0	2.4	1.2
The same as now	58.2	67.4	52.0	53.4
More than now	36.5	22.7	44.0	43.9
Nr/Dk	1.6	1.8	1.6	1.5

It should be the language used for verbal communication in the Valencian justice						
Strongly disagree	43.1	46.0	39.2	42.0		
Disagree	30.0	38.0	25.6	25.7		
Agree	19.4	13.4	23.2	22.4		
Strongly agree	5.6	1.8	10.4	7.1		
Nr/Dk	1.9	0.8	1.6	2.7		

It should be the language used for written communication in the Valencian justice					
Strongly disagree	45.5	46.0	43.2	45.6	
Disagree	31.1	38.5	28.8	26.7	
Agree	17.3	12.9	20.0	19.6	
Strongly agree	4.4	1.8	6.4	5.6	
Nr/Dk	1.8	0.8	1.6	2.6	

General index

Current situation

Usage

	Total	Province of Alacant	Province of Castelló	Province of València
The Valencian justice should alw	ays respond verbally in Valencia	n		
Strongly disagree	45.9	45.0	46.4	46.4
Disagree	31.2	39.0	19.2	28.6
Agree	15.4	13.7	20.8	15.3
Strongly agree	6.3	1.6	12.0	8.2
Nr/Dk	1.3	0.8	1.6	1.5

The Valencian justice should always provide written responses in Valencian						
Strongly disagree	47.5	45.2	48.8	48.6		
Disagree	31.6	38.5	27.2	28.1		
Agree	14.0	14.2	13.6	13.9		
Strongly agree	5.2	1.3	8.8	7.0		
Nr/Dk	1.7	0.8	1.6	2.4		

The Valencian justice should ensure that information is always given to citizens in Valencian						
Strongly disagree	27.0	50.6	8.0	15.5		
Disagree	14.2	18.6	17.6	10.5		
Agree	25.9	17.6	24.8	31.6		
Strongly agree	31.1	10.9	46.4	41.2		
Nr/Dk	1.8	2.3	3.2	1.2		

General index

Current situation

Usage

	Total	Province of Alacant	Province of Castelló	Province of València
The Valencian justice should ensu	ure that information is always g	iven to citizens in Spanish		
Strongly disagree	3.4	2.1	1.6	4.6
Disagree	5.3	1.3	8.8	7.1
Agree	38.8	45.5	30.4	36.2
Strongly agree	51.2	49.6	56.8	51.0
Nr/Dk	1.4	1.6	2.4	1.0

Employees of the Valencian justice should be fully competent in Valencian and Spanish						
Strongly disagree	15.6	18.6	7.2	15.5		
Disagree	22.5	25.6	16.0	21.9		
Agree	30.2	36.4	25.6	27.0		
Strongly agree	30.1	17.1	48.0	34.9		
Nr/Dk	1.5	2.3	3.2	0.7		

The Valencian justice should respond in other non-official languages (English, German)						
Strongly disagree	36.2	19.6	40.0	46.3		
Disagree	27.8	20.9	23.2	33.3		
Agree	25.8	46.3	27.2	12.1		
Strongly agree	9.0	12.1	6.4	7.5		
Nr/Dk	1.2	1.0	3.2	0.9		

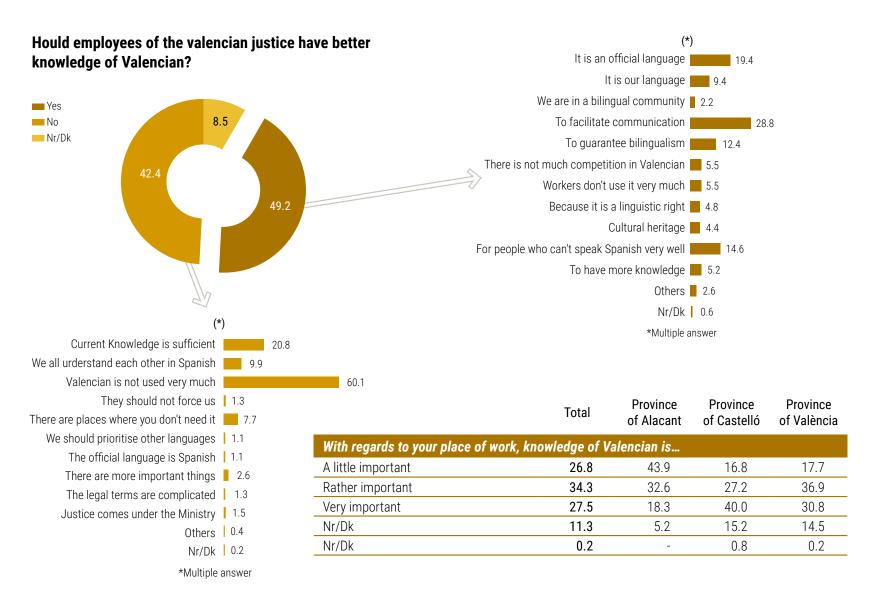
General index

Current situation

Usage

3/VALUATIONS

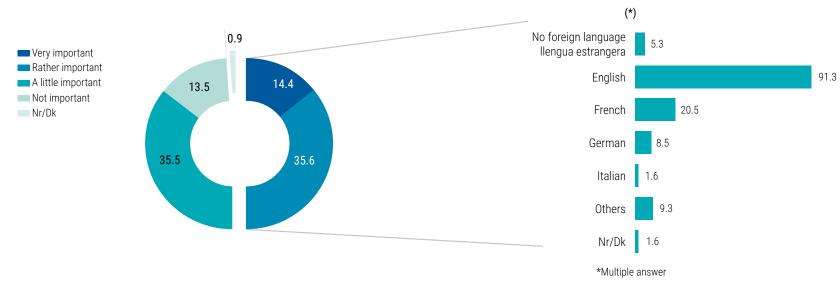
3.4 ASSESSMENTS OF THE USE OF VALENCIAN



(*)

3.5 FOREIGN LANGUAGES

Importance and foreign languages that employees should know



Acreditation of knowledge of other languages of Valencian justice workers

tiple answer

	English	French	German	Italian	Others
No accreditation	74.9	89.3	98.0	98.9	99.2
A1	5.2	2.7	0.6	0.4	0.2
A2	5.1	2.5	0.2	0.3	0.1
B1	7.8	2.1	0.6	0.3	0.4
B2	3.9	2.4	0.4	0.2	-
C1	1.7	0.3	0.1	-	0.1
C2	0.7	0.5	0.1	-	0.1
Nr/Dk	0.6	0.3	-	-	_

General index

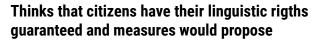
Current situation

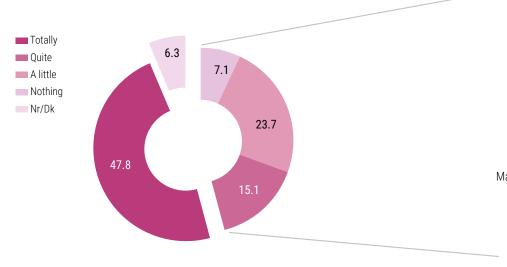
Usage

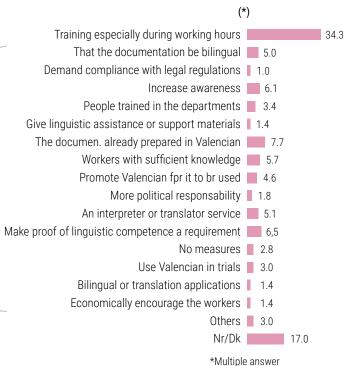
Valuations

3/valuations

3.6 LINGUISTIC RIGHTS AND MEASURES TO SPREAD THE USE OF VALENCIAN







The factors for expanding the use of Valencian in the Valencian justice

	First factor	Second factor	Third factor
Posibilities for professional development	25.0	18.0	10.3
Better staff awareness	23.9	15.0	10.1
Assistance, adequate linguistic support materials	11.3	12.1	9.8
Better knowledge of legal regulations	5.6	7.7	7.5
Willingness of people with political responsabilities	8.6	10.6	9.8
Language requirement depending on the workplace	12.8	11.2	11.3
Others	1.5	1.9	4.7
Nr/Dk	11.3	23.5	36.5

Usage

Valuations